

MINUTES OF SEPTEMBER 27, 2016 WATTS ADVISORY GROUP MEETING
GLENCOE PARK DISTRICT
WATTS ICE CENTER, 305 RANDOLPH STREET, GLENCOE, ILLINOIS 60022

The meeting was called to order at 7:00 p.m. and roll was called.

Members present: Commissioner Seth Palatnik, Commissioner Steve Gaines, Hilary Lee, Jack Weinberg; Members absent: Michael Glass, Patty Talbot, Steve Norhad; Staff present: Bobby Collins, Watts and Beach Facility Manager; Michael Lushniak, Director of Recreation and Facilities; Members of the public present: None

Introduction: Staff and committee members introduced themselves to one another and shared what they liked most about the Watts Center as well as on areas they would like to see improved.

Approval of the Minutes: The minutes of the September 29, 2015 Watts Advisory Group Meeting was approved by unanimous voice vote.

Review of 2015-16 Watts Report: Staff reviewed the 2015-16 Watts Report that summarized the 2015-16 rink operational season. Staff highlighted both positive and downward trends based on report information as well as some ideas on how to improve these areas. Group members commented on areas where there is potential for growth and operational improvement.

Watts Brochure Information: Information from the Glencoe Park District Fall Brochure and Glencoe Quarterly were presented to the group. Staff highlighted noteworthy items in the marketing publications such as transition of skating classes to a United States Figure Skating based program curriculum and the addition of more public skate and drop-in hockey times. Members suggested maintaining special events that are very popular and to investigate other special event opportunities with teens and families.

Planned Facility Improvements: A list of planned facility improvements for the 2016-17 season were reviewed with staff and group members. In regard to a question about the cooling floor leak, staff communicated that a company had been contracted to find the leak, but was unable to detect any issues because of its small size and the fact that the system was not running. Glycol will be added prior to the start of the season and another attempt will be made to detect the leak when the system is operating.

Planned Operational/Program Improvements: Staff reviewed a list of planned facility operation and program improvements for the upcoming season including adding more public skate and drop-in hockey times, transition from tokens to scannable passes, and an increase in staff training on being more customer-focused and visible in operation.

Other: Staff communicated that on February 26, Glencoe Park District will have 12 skaters from their hockey programs participating in an intermission relay race at the United Center during a Blackhawks game.

Adjourn: The meeting was adjourned at 8:34 p.m. by unanimous voice vote.

Respectfully Submitted,

Mike Lushniak, Director of Recreation and Facilities