



GLENCOE PARK DISTRICT BEACH AND LAKEFRONT ADVISORY GROUP
Tuesday, December 8, 2015 – 7:30 p.m.
Takiff Center
Community Room #1

Consistent with the requirements of the Illinois Compiled Statutes
5 ILCS 120/1 through 120/6 (Open Meetings Act), notices of this meeting were posted.
Location of the meeting is the Takiff Center, 999 Green Bay Rd, Glencoe, IL 60022

A G E N D A

- I. Introductions
- II. Approval of Minutes – July 7, 2015 Meeting
- III. 2015 Season Review and Survey Results
- IV. Ideas for Future Improvement
- V. Other
- VI. Matters from the Public
- VII. Adjourn

The Glencoe Park District is subject to the requirements of the Americans with Disabilities Act of 1990. Individuals with disabilities who plan to attend this meeting and who require certain accommodations in order to allow them to observe and/or participate in this meeting, or who have questions regarding the accessibility of the meeting or facilities, are asked to contact the Park District at 847-835-3030. Executive Director E-mail address: lsheppard@glencoeParkDistrict.com

MINUTES OF JULY 7, 2015 GLENCOE BEACH AND LAKEFRONT ADVISORY
GROUP MEETING GLENCOE PARK DISTRICT
SUN SHELTER #5, GLENCOE, ILLINOIS 60022

The meeting was called to order at 7:07 p.m. by Andre Lerman, Chair and Commissioner.

Roll Call: Group members in attendance included Chair Andre Lerman, Stacy Baygood-Streur, Lisa Brooks, Jeremy Mathews, Dudley Onderdonk, Jon Ruderman, Kathy Sussman, Eileen Sirkin, and Steve Varick; Staff in attendance included Director of Recreation and Facilities Dave Figgins and Watts/Beach Facility Manager David Johnson

Members of the public in attendance: Janet Lerman, Jay Dempsey, Tamara Dempsey, Bob Footlik, Eric Brislawn, Faye Brislawn, Cindy Crane

Approval of Minutes: The minutes of the May 12, 2015 Glencoe Beach and Lakefront Advisory Group meeting was unanimously approved.

2015 Mid-season Beach Operations Report

A status update of the Beach and Boating operation was given which included staffing levels and training, boat spaces occupied and vacant, weather impact, programming, special events, and financial information.

2015 Fourth of July Recap

The results of the Fourth of July festivities were given. Group member feedback included a terrific job, shame to close the beach, have the fireworks at the golf course, trolley service was good, good to be able to sail on July 4, and partner with Winnetka Park District fireworks.

Village's Water Treatment Plant Initiative – Park District Response to Lakefront Advisory Group Request

A request was made to be put on the agenda for the June Park Board Meeting. A letter was distributed for the Group to review.

Matters from the Public: There were no matters from the public.

Other: There were no other items for discussion.

Adjourn: It was unanimous to adjourn the meeting at 8:33 p.m.

Respectfully submitted by,
Dave Figgins
Director of Recreation and Facilities



2015 Lakefront Report



Submitted by:
David Johnson, Facility Manager

- I.** Introduction

- II.** Lakefront Operations Review – 2015
 - a. Dates/Hours of Operation
 - b. Swimming Area
 - c. Additional Beach Services
 - d. Lakefront Data Review
 - e. Closed Water Details and Impact
 - f. Beach/Boat Rescue Reports

- III.** Lakefront Staff Review
 - a. Staffing Overview
 - b. Training Review

- IV.** Delinquent and Abandoned Boats

- V.** Sailing Programs

- VI.** Lakefront Budget Review
 - a. Beach - Fees and Comparison
 - b. Perlman Boating Beach - Fees and Comparison
 - c. Northbrook Agreement Overview

- VII.** References
 - a. Beach/Boat Survey Results
 - b. Groupon Paddleboard Overview
 - c. Marketing Report
 - d. Beach/Boat Financial Report
 - e. Beach Daily Report

Glencoe Park District 2015 Lakefront Report

I. Introduction

This annual report will review the operations of our lakefront facilities during the 2015 beach/boating season. The evaluation will include Glencoe Bathing Beach and Perlman Boating Beach.

II. Lakefront Operations Review

The following is a review of lakefront operations for 2015. Detailed information on staffing, budget, surveys, programs and capital spending are located in other sections of this report.

a. Dates/Hours of Operation

Beach

Weekends: May 23 - 25 (Memorial Day), August 29-30 & September 5-7 (Labor Day)

Open Daily: June 5 - August 23

Hours: 10:00am - 8:00pm (minus Family Campouts and Fourth of July)

Hours as of August 3: 10:00am - 7:00pm

Boating

Weekends: May 9 - October 18

Open Daily: June 8 - August 16

Boat Pre/Post Weekend Hours

Saturday - Sundays: 11:00am - 6:00pm

Boat Regular Season Hours

Monday - Thursday: 11:30am - 7:30pm

Friday - Sunday: 10:00am - 8:00pm

b. Swimming Area

Two buoys define the swim area - 50 yards deep by 85 yards wide. In 2015, the swim area was increased by 15 yards deep and 10 yards wide. The north end of the swim area was marked by the center of the Halfway House and the south end was about 20 yards north of the pier. This designated space has proven to be more than adequate in accommodating swimmers on even the busiest of days and still provides a reasonable response time to the farthest corner of the swim area by our lifeguards. The expanded area to the north allowed for adequate room for the South Boat launch. This size of a swim area has been tested each year to ensure Glencoe Park District lifeguards can meet PDRMA requirements.

c. Additional Beach Services

Many of the other services that are offered on the lakefront are well liked and provide Glencoe Beach with a unique touch of service excellence. An overview of those services is presented along with an inventory or service notes.

The Courtesy Cart: The Courtesy Cart has transformed from a tool for helping people unable to negotiate the bluff to a service for all beach visitors. Many patrons think it is unique that we offer such a wonderful service. This service is extremely useful for patrons who can no longer negotiate the bluff, expectant mothers, and parents with small children. It is also useful for our sun shelter renters. The cart ran from 10:00am - 5:00pm Monday through Sunday.

Sun Shelter Reservations: The sun shelters have been a great refuge for many groups and camps during the summer of 2015. Many groups came from all over Chicagoland to experience the lakefront. Camp groups came from Glenview, Skokie, Northbrook, Schaumburg, Evanston and Des Plaines. Camp packages were offered to attract groups with kayak excursions, food options, and volleyball.

Residents and nonresidents were able to reserve sun shelters and picnic spots in three time periods 10:00am - 1:00pm, 1:30pm - 4:30pm, and 5:00pm - 8:00pm.

Trellis Rentals: The types of parties were a variety of celebrations. Some were as simple as a pizza and birthday cake for a child's party while other parties included large company picnics with live entertainment and events featuring some elegant catering. Parties scheduled later than 8:00pm were attended by a lifeguard and supervisor. This was done to keep the bathrooms open, maintain cleanliness of the grounds, and assist renters with their facility needs.

Sailboat/Kayak/Paddleboard Rental Services: Our rental fleet includes 6 Barnett sailboats, 10 kayaks, 8 paddleboards and 5 catamarans. Rental operations were conducted Monday through Sunday from 11:00am - 5:00pm. In 2015, 2 paddleboards were added due to the demand of requests. During the week, Boat Staff assisted customers with moving water craft. In 2015, updated signage, flagging, and announcements were implemented in an attempt to increase traffic and sales. Rentals of our paddleboards continued to be the most popular of all activities this summer. Marketing new paddleboard rentals was effective through Groupon promotions.

<u>2015 Rental Hut Pricing</u>	<u>Weekdays</u>	<u>Weekends</u>	
Sailboats	\$25/Hour	\$40/Hour	
Hobies	\$35/Hour	\$50/Hour	(2 hour max)
Kayaks	\$20/Hour	\$25/Hour	(2 hour max)
Paddleboards	\$20/Hour	\$25/Hour	(2 hour max)
Beach Chairs	\$4/each	\$4/each	
Umbrellas	\$3/each	\$3/each	

Parking: Parking at the Beach can be difficult during ideal weekend days. The parking issue has been revisited throughout the years and many different options have been discussed. While free parking has been one of Glencoe's most supported traits, it can be challenging to the residents who live in the area.

Concession Stand: Little Red Hen continued to operate our beach concession stand this year. Little Red Hen again provided Fourth of July barbeque service and our Beach Campout dinner. Staff will continue to make sure Little Red Hen is very well prepared next summer to offer meals again at both events.

Assistance Fleet: The Glencoe Park District currently maintains two assistance crafts and a jet ski; all of which contribute to a safe boating experience.

Events: In 2015, the following events were organized or assisted by Beach staff.

Regattas	July 11, August 8, and August 15
Pirates on the Pier	July 22
Family Campout	July 17
Sail Fest	July 25
Family Sand Sculpting	July 26

d. Lakefront Data Review

Water Testing: A high bacteria count is difficult to predict and unfortunately the testing methods currently used to test for bacteria takes 24 hours to complete. This is the current testing method required by the Illinois Department of Health. Staff has continued to stay current with the Lake Michigan Federation, the Illinois Department of Public Health, the U.S. and Illinois Environmental Protection Agency, as well as the Metropolitan Water Reclamation District in order to share information on new methods for water testing and to prevent closures.

Note: In accordance with the Grant for water testing, the District is required to have water test results before the facility opens to the public.

Testing Year	# Water Closures
2006	5
2007	17
2008	7
2009	13
2010	7
2011	22
2012	8
2013	7
2014	11
2015	9

e. Closed Water Details and Impact

The water was closed 9 total times in 2015 due to water quality. The following table reviews weather/water condition details for each of those 9 days. The Bacteria Count threshold is 235 at which point the water is closed for the day.

Closed	Bacteria Level	Previous Day Conditions	Forecast
6/5	344	Beach Hazard Statement	Sunny
6/6	456	Beach Hazard Statement	Sunny
6/17	1119	Storms	Cloudy
6/18	980	Fog	Storms
6/20	344	Storms	Storms
7/8	435	Storms	Storms
7/14	313	Sunny	Storms
8/21	400	Storms	Storms
8/30	390	Storms	Cloudy

f. Beach/Boat Rescue Reports

Our Beach Lifeguards performed 2 swimming rescues this past summer. The rescues that were performed were due mostly to inexperienced swimmers. The low number of rescues is a sign that our training on preventing aquatic injuries from happening has paid off. New this year was staffing of the “board guard” position which allows lifeguards to be in the water in order to immediately rescue a swimmer within seconds. Also, due to cold temperatures at the beginning of the season, swimmers weren’t interested in going into the water. Lifeguards will continue to provide swimming safety enforcement and be proactive through scanning of their zone of coverage.

As usual, our Boat Staff performed extremely well this summer. Boating Services experienced the following this past summer:

Small Craft Advisories/Warnings	7
Water Assistance	6
Tows/Capsized	15

III. Lakefront Staff Review

a. Staffing Overview

Our Beach staff is made up of seasonal managers, lifeguards, attendants and cart drivers. The part-time maintenance position has been expanded to focus on cleaning duties Mondays - Thursdays and two staff members are scheduled Friday through Sunday. Shift starting times are staggered and overlap each other to allow for coverage, transition discussions, and breaks during busy periods. Managers and lifeguards are certified by Red Cross in waterfront guarding. This year, all staff were trained in the District Beach Emergency Response Plan.

Boat House staff are made up of Boat Managers and Boat Guards. Boat Managers are trained in the US Sailing 101 and 102 Sailing program and CPR/AED. All staff are trained in the District Boat Emergency Response Plan, CPR/First Aid/AED/Bloodborne Pathogens, watercraft operations and site-specific operations. Weekend shifts are staggered and overlap each other for coverage, transition discussion, and breaks during busy periods.

Sailing Staff are made up of 5-6 staff. A lead instructor manages, coordinates and conducts all lessons and handles staff issues. Sailing staff are also trained in Boat House operations. Sailing staff were available on weekends to conduct private lessons as well as sail-test any potential renter. Sailing/Boat staff also coordinated activities related to the three Boat Club Regattas.

Staffing levels work very well for most of the season until early August when we lose many staff to school or other fall activities. We will continue to expand our recruiting, training, and cross-training activities to increase the amount of staff available to work.

b. Training Review

In addition to the previously mentioned trainings and certifications, both Beach and Boat Staff go through the following trainings.

Pre-Season (approximately 6 - 8 days of training needed)

1. All required District training topics and paperwork – mostly recommended PDRMA topics
2. All new service changes, intro of staff, new facility changes
3. Red Cross Lifeguard Recertification.
4. Returning lifeguard CPR/AED trainings and overview for returning staff (1 full day)
5. Site Specific review of systems, checklists, other
6. Managers meeting including discussion of new ideas, new approaches, problem solving issues

During Season

1. Beach staff conducted over a dozen “in-service” training sessions including lost child, save/rescue scenarios, emergency action plan, backboard, lifting, personal protective equipment, scanning techniques, blood borne pathogens, and swim test.
2. Boat staff conducted over a dozen “in-service” sessions including capsized, tip-over, boat driving, rescue placement, housekeeping, etc.
3. The District pays for a Lifeguard Audit to be completed by PDRMA. The audit is performed by a trained professional with scored criteria and is videotaped. The audit is shared with management and then reviewed with staff.

IV. Delinquent and Abandoned Boats

Over the years, there has been a growing issue of abandoned boats and boat owners who are delinquent in payment beyond the current season, sometimes more than three years.

The Board enacted a policy which will give abandoned/delinquent owners 90 days to become compliant after first non-payment or allow the District to refer the matter to Glencoe Public Safety.

V. Sailing Programs

Staff continues to work with the Recreation Department to provide sailing lessons to Camp Adventure and Action Quest Camp. This helps feed into sailing programs and expose children to the sport, giving each participant a positive sailing experience.

Sailing classes are offered in two sessions for beginner and intermediate levels. Classes run Monday - Thursday from 12:30 - 3:00pm one week at a time. This year, advanced classes were not offered, due to emphasis on the beginner sailors. The adult kayak/paddleboard class ran on Saturdays and Sundays 9:30 - 10:30am.

Sailing Class Registration Review	2014	2015
Beginner	38	38
Intermediate	24	33
Adult Sailing	6	6
Adult Kayak	4	0
Adult Paddleboard	0	6
TOTAL	72	83

VI. Lakefront Budget Review

a. Beach - Fees and Comparisons

2015 Glencoe Beach Fees	Res	NR	Twilight	
			Res	NR
Youth (1-17)	\$4	\$7	\$2	\$4
Adults (18+)	\$6	\$10	\$3	\$5
65 +	\$2	\$4	\$2	\$4
Water Closed	\$2	\$4	N/A	N/A

Pass/ Token Fees (Early Bird through May 15)	Res	NR
Individual	\$79	\$99
Additional Family Member	\$10	N/A
Senior (Individual)	\$40	\$50

Pass/ Token Fees (May16)	Res	NR
Individual	\$99	\$124
Additional Family Member	\$15	N/A
Senior (Individual)	\$50	\$65

Comparable Beaches

Town	Hours	Daily Fee Res/NR	Individual Token/Pass Res/NR	Family Pass Res/NR
Wilmette	9:00am - 8:00pm	\$4.25 child \$8.50 adult	\$37/\$95	\$90/\$223
Winnetka	9:00am - 7:00pm	\$3/\$8 child \$4/\$10 adult	\$45/\$75	\$60/\$98
Evanston	10:30am - 7:30pm	\$8 child \$10 adult	\$32/\$56	N/A

Recent Rate Increases at Glencoe Beach

Last Daily Rate Increase:

2002: \$1 increase for nonresident only; resident rate remained \$4/\$6

2012: \$1 increase for nonresident adult fee only to \$10

Last Season Pass Increase:

2010: \$5 increase to all pass types

2012: New rate created for seniors (age 65 and older)

Note: Due to Illinois Department of Natural Resources and the OSLAD Grant the District received in 1996, the nonresident rates/fees for the Beach are not allowed to be more than twice the resident rate.

b. Perlman Boating Beach - Fees and Comparisons

<u>2015 Boating Fees</u>	<u>Res</u>	<u>NR</u>	<u>Includes</u>
Sand Storage	\$540	\$702	Beach Tokens, Storage and Locker
Rack Storage	\$334	\$445	Beach Tokens, Storage and Locker
Winter Storage	\$117	\$145	Rack Storage
	\$228	\$257	Sand Storage

Comparable Boating Beaches

Town	Hours	Dates	Sand Res/NR	Rack Res/NR
Wilmette	8:00am - 8:00pm	May 9 - Oct 9	\$551/\$743	\$288/\$454
Winnetka	8:00am - Dusk	May 23 - Sept 7	\$240/\$360	\$240/\$360
Evanston	10:00am - 8:00pm	May 23 - Sept 7	\$335/\$460	\$240/\$290
Lake Forest	8:30am - 4:30pm	May 23 - Sept 7	\$410/\$1230	\$364/\$1094
Glencoe	11:30am - 7:00pm 10:00am - 8:00pm weekends	May 9 - Oct 18	\$540/\$702	\$334/\$445

Recent Rate Increases at Glencoe Boating Beach

	<u>Sand (R/NR)</u>	<u>Rack (R/NR)</u>
2009	\$400/\$500	\$260/\$310
2010	\$450/\$570	\$280/\$320
2011	\$475/\$590	\$300/\$340
2012	\$475/\$615	\$300/\$380
2013	\$485/\$630	\$300/\$400
2014	\$509/\$662	\$315/\$420
2015	\$540/\$702	\$334/\$445

c. Northbrook Agreement Overview

Northbrook Agreement 3 Year comparison

Northbrook Memberships	2013	2014	2015
Family Members	103	129	72
Total Revenue	\$9,520	\$13,301	\$8,793

Glencoe Memberships	2013	2014	2015
Family Members	119	101	20
Total Revenue	\$6,357	\$5,492	\$3,790

VII. References

a. Beach/Boating Survey Results

Beach Results: Glencoe Residents made up 76.39% of the responses

- How often did you or a family member attend Glencoe Beach this past summer?

	2015	2014	2013
More than 3 times a week	5	10	2
1-3 times per week	37	43	21
1-3 times per month	56	55	9
5 or fewer times all season	51	47	10
Total Responses	149	155	42
- Please tell us how you or your family members use the water at the beach?

	2015	2014	2013
Lap Swim	15	6	2
Go in waist deep to cool off	50	25	11
Go in to my ankles to play by shore	85	61	11
Go out in deep water	44	45	15
I don't go in the water	22	18	3
Total Responses	149	155	42

- Please rate your overall satisfaction with the Glencoe Beach during the 2015 season.

	2015	2014	2013
Excellent	34	41	18
Good	80	76	22
Fair	29	20	2
Poor	3	9	0
Total Responses	146	146	42

Boating Results: Glencoe Residents made up 51.85% of the respondents.

- How often did you or a family member go boating or sailing this year?

	2015	2014	2013
More than 3 times per week	3	4	10
1-3 times per week	16	10	22
1-3 times per month	10	11	17
5 or fewer times all season	3	8	11
Total Responses	32	33	60

- When did you typically go boating or sailing at the Glencoe Beach?

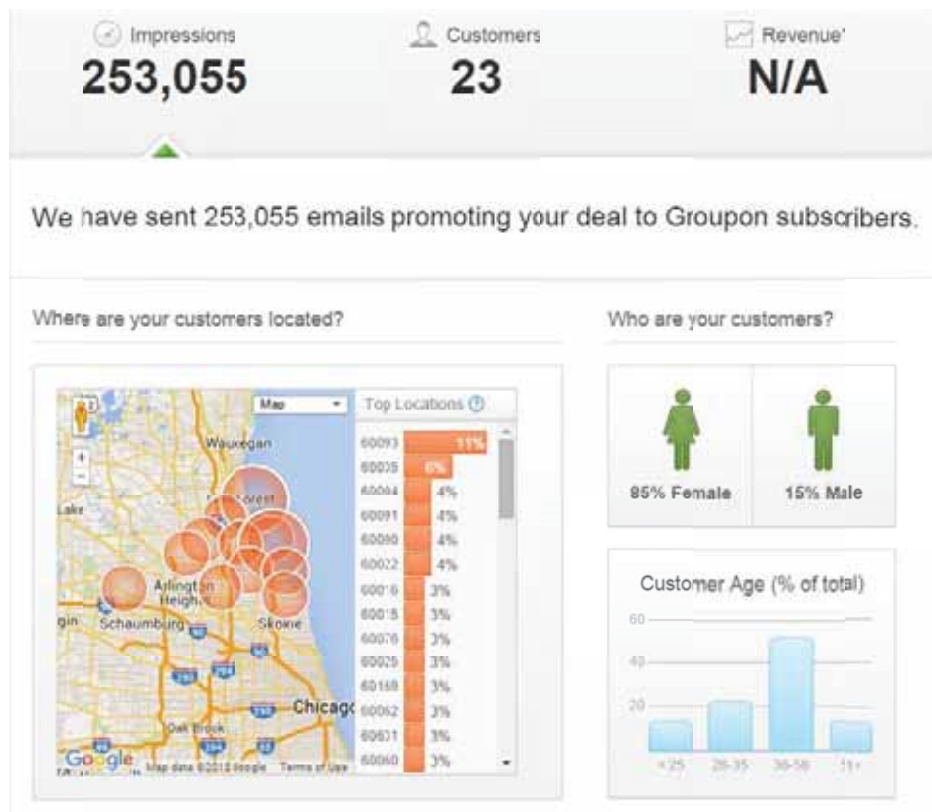
	2015	2014	2013
Weekends Only	6	9	11
Weekdays Only	0	0	1
Other Usage	1	4	4
Mostly weekends and a few weekdays	15	18	38
Mostly weekdays and a few weekends	10	2	6
Total Responses	32	33	60

- When thinking about the facilities, staff and general environment, please rate your overall experience at the Glencoe Boating Beach during the 2015 season.

	2015	2014	2013
Above my expectations	9	6	7
Met my expectations	12	24	37
Below my expectations	6	3	12
Total Responses	27	33	56

b. Groupon Paddleboard Overview

Deal	Market	Launched	Sold	Redeemed
Weekday or Weekend Admission for Two to Glencoe Beach with One-Hour Paddle-Board or Kayak Rental (Up to 52% Off) Review your Campaign Information	Chicago	June 13, 2015	105	27
Ice-Skating Admission for Two or Four Plus Skate Rental at Watts Ice Center (Up to 50% Off) Review your Campaign Information	Chicago	October 01, 2014	66	33
Weekday or Weekend Admission for Two to Glencoe Beach with One-Hour Paddle-Board or Kayak Rental (Up to 52% Off) Review your Campaign Information	Chicago	April 28, 2014	79	21



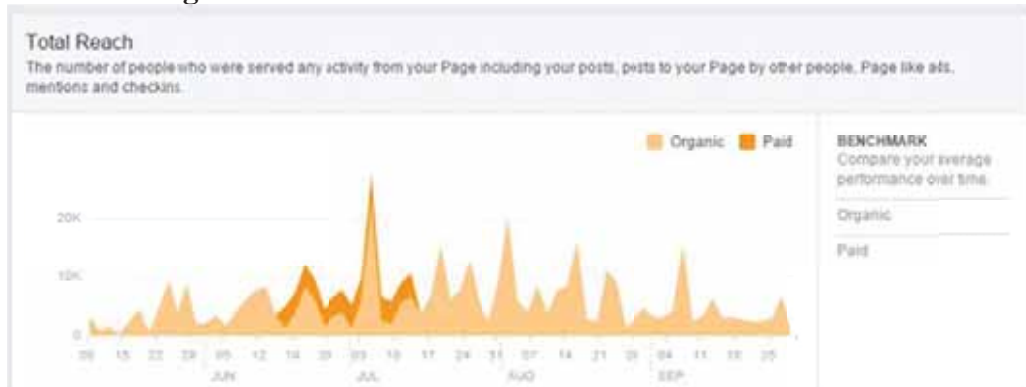
c. Marketing Report

This year, we developed new signs, streamlined informational signs and updated pricing/dates on beach signs. Highlights of the new signage include new Open/Closed/Pricing slide-in signs at the top of the ramps, new rental advertisements, arrows to the Boating Beach, and new Welcome signs at the Boating Beach. Many outdated signs, like the Sun Shelter numbers and the Pier’s No Diving signs, were redesigned and replaced.

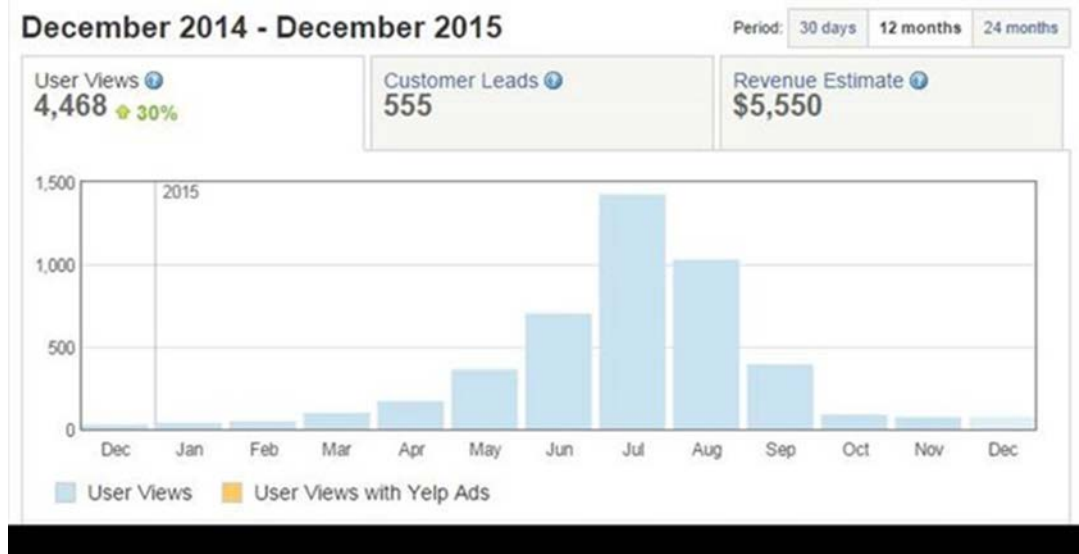
To promote beach token sales and special events, information was included in our new Summer Sampler mailing, spring brochure, graphics on our website and TVs, internal posters, and flyers. All Special Event flyers distributed to program participants during the summer months included beach pass information on the back. Nine email blasts were sent over the summer months to promote beach amenities, programs, and special events, which received an average open rate of 30%. Additionally, the Northbrook Park District sent an email blast to their residents in July to promote our reciprocal agreement (and Glencoe Park District sent a similar to our residents). We purchased an ad in the summer issue of Keep Growing, the Chicago Botanic Garden’s member publication to promote the beach’s proximity to the gardens. Twenty newspaper articles mentioned Glencoe Beach, including being named “Best Beach” by Chicago Tribune and Daily North Shore.

Glencoe Beach now has a Facebook page, which started the season with 335 likes and ended the season with 635 likes. We purchased a one-month Facebook ad campaign, which has generated 95,894 impressions and reached 39,272 people in proximity to the beach. We also saw an increase in social interaction, with more and more users checking in on social media and tagging photos and videos to the beach’s Facebook page and the Park District’s Instagram account. The beach’s Yelp page also saw a 30% increase in traffic during the summer months, with 4,468 users viewing information on the popular peer-review website. On the Park District’s website, traffic to the beach and related pages hit 30,883 page views during the summer months (which is 27% of the website’s traffic).

Facebook Page Reach:



Yelp Traffic:



d. Beach/Boat Financial Report

<u>Beach (as of November 30)</u>	<u>2014</u>	<u>2015</u>
Revenue	\$253,598	\$259,371
Expense	(\$221,620)	(\$210,328)
Net Income	\$31,978	\$49,043
<u>Boating (as of November 30)</u>	<u>2014</u>	<u>2015</u>
Revenue	\$69,433	\$72,015
Expense	(\$76,749)	(\$93,096)
Net Income	(\$7,316)	(\$21,081)
Lakefront Net	\$24,662	\$27,962

The Beach net income increase from 2014 is attributed to daily admission sales increasing substantially once the weather was favorable and lifeguard expense was reduced.

A detailed analysis of the increase in expenses in the boating operation from 2014 to 2015 will be given at the December 8, 2015 Glencoe Beach and Lakefront Advisory Group Meeting.

Daily Beach Financial Updates
May 30-September 7, 2015

Date	Daily Admission Attendance	Token Holder Admission Attendance	Total Resident/ Non Resident Daily Revenue	Did the Facility Close Early?	Concession Stand Hours	Sun Shelter Rental	Boat Rental	Equipment Rental	Weather Conditions
Saturday 5/30	0	0	Yes. All Day	Closed		\$0	\$0	\$0	59 cloudy
Sunday 5/31	0	0	Yes. All Day	Closed		\$0	\$0	\$0	60 cloudy
Friday 6/5	13 Youth	1 Adult	Resident \$26	Yes. At 4pm	Closed	\$0	\$0	\$0	63 sunny
Saturday 6/6	3 Res Adult 1 Res Youth 2 Res Senior 114 Nonres Adult 64 Nonres Youth 0 Nonres Senior	32 Adult 25 Youth 2 Senior	Resident \$389	Yes. At 6pm	11am-6pm	\$0	\$0	\$0	64 partly cloudy
Sunday 6/7	114 Nonres Adult 64 Nonres Youth	13 Adult 7 Youth 2 Senior	Non \$85	Yes. At 6pm	11am-6pm	\$0	\$0	\$0	65 cloudy

Date	Daily Admission Attendance	Token Holder Admission Attendance	Total Resident/ Non Resident Daily Revenue	Did the Facility Close Early?	Concession Stand Hours	Sun Shelter Rental	Boat Rental	Equipment Rental	Weather Conditions
Monday 6/8	12 Res Adult 43 Res Youth 1 Res Senior 28 Nonres Adult 32 Nonres Youth 0 Nonres Senior	48 Adult 59 Youth 4 Senior	Resident \$246 Non \$246 Total \$750	Yes. At 5pm	11am-5pm	\$0	\$20	\$0	62 sunny
Tuesday 6/9	19 Res Adult 55 Res Youth 5 Res Senior 116 Nonres Adult 90 Nonres Youth 7 Nonres Senior	54 Adult 90 Youth 7 Senior	Resident \$328 Non \$2,196 Total \$2,524	No	11am-7pm	\$0	\$0	\$0	67 partly cloudy
Wednesday 6/10	28 Res Adult 71 Res Youth 3 Res Senior 99 Nonres Adult 91 Nonres Youth 4 Nonres Senior	45 Adult 48 Youth 0 Senior 3 Comp	Resident \$448 Non \$1,503 Total \$1,951	No	11am-7pm	\$0	\$0	\$0	68 sunny

Date	Daily Admission Attendance	Token Holder Admission Attendance	Total Resident/ Non Resident Daily Revenue	Did the Facility Close Early?	Concession Stand Hours	Sun Shelter Rental	Boat Rental	Equipment Rental	Weather Conditions
Thursday 6/11	0 Adult 2 Res Youth 0 Res Senior 5 Nonres Adult 10 Nonres Youth 0 Nonres Senior	0 Adult 2 Youth 0 Senior 0 Comp	Resident: \$8 Non \$120 Total \$128	Yes. At 5pm.	11am-5pm	\$0	\$0	\$0	64 sunny
Friday 6/12				Closed all Day					60 cloudy/rain
Saturday 6/13	7 Res Adult 10 Res Youth 0 Res Senior 62 Nonres Adult 21 Nonres Youth 0 Nonres Senior	35 Adult 21 Youth 0 Senior 0 Comp	Resident \$82 Non \$767 Total \$849	Yes. At 7pm.	12pm-7pm	\$30	\$25	\$0	67 partly sunny

Date	Daily Admission Attendance	Token Holder Admission Attendance	Total Resident/ Non Resident Daily Revenue	Did the Facility Close Early?	Concession Stand Hours	Sun Shelter Rental	Boat Rental	Equipment Rental	Weather Conditions
Sunday 6/14	25 Res Adult 13 Res Youth 3 Res Senior 83 Nonres Adult 28 Nonres Youth 6 Nonres Senior	32 Adult 21 Youth 2 Senior 0 Comp	Resident \$170 Non \$852 Total \$1,022	No	1:30pm-7pm	\$90	\$50	\$0	70 Sunny
Monday 6/15				Closed All Day					72 Rain/ Flood Advisory
Tuesday 6/16	0 Res Adult 13 Res Youth 2 Res Senior 10 Nonres Adult 17 Nonres Youth 0 Nonres Senior	24 Adult 26 Youth 0 Senior	Resident \$56 Non \$212 Total \$268	No	11am-1pm	\$0	\$0	\$0	70 Mostly Sunny
Wednesday 6/17				Closed All Day					55 Rain

Date	Daily Admission Attendance	Token Holder Admission Attendance	Total Resident/ Non Resident Daily Revenue	Did the Facility Close Early?	Concession Stand Hours	Sun Shelter Rental	Boat Rental	Equipment Rental	Weather Conditions
Thursday 6/18	4 Res Adult 18 Res Youth 3 Res Senior 9 Nonres Adult 20 Nonres Youth 0 Nonres Senior	16 Adult 26 Youth 1 Senior	Resident \$54 Non \$125 Total \$179	No	Did not come in.	\$0	\$0	\$0	72 Partly Cloudy
Friday 6/19	1 Res Adult 8 Res Youth 0 Res Senior 17 Nonres Adult 13 Nonres Youth 2 Nonres Senior	32 Adult 18 Youth 2 Senior	Resident \$38 Non \$269 Total \$307	No	11am-2pm	\$30	\$0	\$0	74 Partly Cloudy

Date	Daily Admission Attendance	Token Holder Admission Attendance	Total Resident/ Non Resident Daily Revenue	Did the Facility Close Early?	Concession Stand Hours	Sun Shelter Rental	Boat Rental	Equipment Rental	Weather Conditions
Saturday 6/20	24 Res Adult 37 Res Youth 2 Res Senior 107 Nonres Adult 55 Nonres Youth 2 Nonres Senior	70 Adult 28 Youth 15 Senior	Resident \$150 Non \$763 Total \$913	No	1pm-6pm	\$175	\$235	\$0	79 Mostly Sunny
Sunday 6/21	52 Res Adult 61 Res Youth 7 Res Senior 186 Nonres Adult 147 Nonres Youth 8 Nonres Senior	90 Adult 51 Youth 0 Senior	Resident \$444 Non \$3,566 Total \$4,010	No	11am-7pm	\$75	\$200	\$45	87 Mostly Sunny
Monday 6/22				Closed All Day					72 Rain/ Storms

Date	Daily Admission Attendance	Token Holder Admission Attendance	Total Resident/ Non Resident Daily Revenue	Did the Facility Close Early?	Concession Stand Hours	Sun Shelter Rental	Boat Rental	Equipment Rental	Weather Conditions
Tuesday 6/23	13 Res Adult 43 Res Youth 1 Res Senior 110 Nonres Adult 125 Nonres Youth 9 Nonres Senior	60 Adult 30 Youth 0 Senior	Resident \$259 Non \$1,872 Total \$2,131	No	12pm-7pm	\$0	\$100	\$3	75 Mostly Sunny
Wednesday 6/24	9 Res Adult 18 Res Youth 1 Res Senior 37 Nonres Adult 37 Nonres Youth 1 Nonres Senior	21 Adult 27 Youth 1 Senior	Resident \$122 Non \$584 Total \$706	No	12pm-7pm	0	0	0	74 Sunny
Thursday 6/25	2 Nonres Adult	1 Adult 0 Youth 0 Senior	Resident \$0 Non \$10 Total \$10	Yes. At 12pm	Did not come in	0	0	0	62 Rain

Date	Daily Admission Attendance	Token Holder Admission Attendance	Total Resident/ Non Resident Daily Revenue	Did the Facility Close Early?	Concession Stand Hours	Sun Shelter Rental	Boat Rental	Equipment Rental	Weather Conditions
Friday 6/26	7 Res Adult 4 Res Youth	3 Adult 4 Youth 0 Senior	Resident \$58 Non \$0 Total \$58	Yes. At 5pm	Did not come in	0	0	0	60 Rain
Saturday 6/27	13 Res Adult 26 Res Youth 1 Res Senior 157 Nonres Adult 71 Nonres Youth 14 Nonres Senior	87 Adult 30 Youth 0 Senior	Resident \$181 Non \$1,932 Total \$2,113	No	12pm-2pm	\$210	0	\$3	76 Sunny
Sunday 6/28	15 Res Adult 19 Res Youth 1 Res Senior 255 Nonres Adult 137 Nonres Youth 4 Nonres Senior	121 Adult 82 Youth 0 Senior	Resident \$168 Non \$3,400 Total \$3,568	No	12pm-6pm	\$150	\$235	\$26	74 Mostly Sunny

Date	Daily Admission Attendance	Token Holder Admission Attendance	Total Resident/ Non Resident Daily Revenue	Did the Facility Close Early?	Concession Stand Hours	Sun Shelter Rental	Boat Rental	Equipment Rental	Weather Conditions
Monday 6/29	3 Res Adult 9 Nonres Adult 12 Nonres Youth	0 Adult 0 Youth 0 Senior	Resident \$12 Non \$174 Total \$186	No	11am-6pm	0	0	0	75 Sunny
Tuesday 6/30	9 Res Adult 9 Res Youth 0 Res Senior 49 Nonres Adult 43 Nonres Youth 1 Nonres Senior	18 Adult 8 Youth 0 Senior	Resident \$90 Non \$795 Total \$885	Yes. At 6pm	12pm-6pm	0	\$60	0	68 Partly Sunny
Wednesday 7/1	2 Res Adult 5 Res Youth 1 Res Senior 11 Nonres Adult 8 Nonres Youth 0 Nonres Senior	5 Adult 6 Youth 0 Senior	Resident \$90 Non \$795 Total \$885	Yes. At 6pm	Did not show	\$100	0	0	68 Partly Sunny

Date	Daily Admission Attendance	Token Holder Admission Attendance	Total Resident/ Non Resident Daily Revenue	Did the Facility Close Early?	Concession Stand Hours	Sun Shelter Rental	Boat Rental	Equipment Rental	Weather Conditions
Thursday 7/2	0 Res Adult 0 Res Youth 0 Res Senior 4 Nonres Adult 16 Nonres Youth 1 Nonres Senior	12 Adult 14 Youth 0 Senior	Resident \$0 Non \$156 Total \$156	Yes. At 4pm	Did not show	\$30	0	0	62 Partly Sunny
Friday 7/3	34 Res Adult 31 Res Youth 0 Res Senior 207 Nonres Adult 103 Nonres Youth 6 Nonres Senior	124 Adult 76 Youth 0 Senior	Resident \$322 Non \$2765 Total \$3087	No	12pm-6pm	\$190	\$60	\$14	76 Partly Sunny
Saturday 7/4				Closed all Day					
Sunday 7/5	71 Res Adult 51 Res Youth 9 Res Senior 598 Nonres Adult 346 Nonres Youth 12 Nonres Senior	171 Adult 117 Youth 2 Senior	Resident \$636 Non \$8295 Total \$8931	No	11am-7pm	\$105	\$195	\$17	83 Partly Sunny

Date	Daily Admission Attendance	Token Holder Admission Attendance	Total Resident/ Non Resident Daily Revenue	Did the Facility Close Early?	Concession Stand Hours	Sun Shelter Rental	Boat Rental	Equipment Rental	Weather Conditions
Monday 7/6	11 Res Adult 17 Res Youth 3 Res Senior 91 Nonres Adult 109 Nonres Youth 6 Nonres Senior	6 Adult 9 Youth 0 Senior	Resident \$132 Non \$1687 Total \$1,819	No	11am-6pm	0	0	0	75 Sunny
Tuesday 7/7				Closed All Day					
Wednesday 7/8				Closed All Day					
Thursday 7/9	2 Res Adult 7 Res Youth 0 Res Senior 19 Nonres Adult 6 Nonres Youth 0 Nonres Senior	3 Adult 2 Youth 0 Senior	Resident \$40 Non \$163 Total \$203	Yes. At 6pm	11am-6pm	0	0	0	72 Partly Cloudy

Date	Daily Admission Attendance	Token Holder Admission Attendance	Total Resident/ Non Resident Daily Revenue	Did the Facility Close Early?	Concession Stand Hours	Sun Shelter Rental	Boat Rental	Equipment Rental	Weather Conditions
Friday 7/10	12 Res Adult 11 Res Youth 1 Res Senior 76 Nonres Adult 68 Nonres Youth 5 Nonres Senior	31 Adult 19 Youth 0 Senior	Resident \$113 Non \$1154 Total \$1267	No	11am-7pm	\$60	\$120	0	71 Mostly Sunny
Saturday 7/11	7 Res Adult 8 Res Youth 0 Res Senior 52 Nonres Adult 46 Nonres Youth 7 Nonres Senior	49 Adult 25 Youth 2 Senior	Resident \$74 Non \$870 Total \$944	No	11am-5pm	\$200	0	0	73 Rain/ Partly Cloudy
Sunday 7/12	61 Res Adult 83 Res Youth 6 Res Senior 256 Nonres Adult 152 Nonres Youth 13 Nonres Senior	104 Adult 49 Youth 0 Senior	Resident \$448 Non \$3408 Total \$3856	No	11am-7pm	\$240	\$300	\$20	79 Sunny

Date	Daily Admission Attendance	Token Holder Admission Attendance	Total Resident/ Non Resident Daily Revenue	Did the Facility Close Early?	Concession Stand Hours	Sun Shelter Rental	Boat Rental	Equipment Rental	Weather Conditions
Monday 7/13	13 Res Adult 31 Res Youth 4 Res Senior 46 Nonres Adult 22 Nonres Youth 0 Nonres Senior	16 Adult 10 Youth 0 Senior	Resident \$193 Non \$515 Total \$708	Open Later. 2pm-8pm	Closed	0	\$20	0	Storms in the morning, in afternoon 82 Sunny
Tuesday 7/14	1 Res Adult 10 Res Youth 2 Res Senior 27 Nonres Adult 33 Nonres Youth 2 Nonres Senior	31 Adult 29 Youth 0 Senior	Resident \$27 Non \$275 Total \$302	No	12pm-6pm	0	\$40	0	68 Partly Sunny
Wednesday 7/15	5 Res Adult 13 Res Youth 0 Res Senior 25 Nonres Adult 42 Nonres Youth 7 Nonres Senior	26 Adult 22 Youth 0 Senior	Resident \$104 Non \$818 Total \$885	Yes. At 7pm	12-4pm	0	0	0	68 Sunny

Date	Daily Admission Attendance	Token Holder Admission Attendance	Total Resident/ Non Resident Daily Revenue	Did the Facility Close Early?	Concession Stand Hours	Sun Shelter Rental	Boat Rental	Equipment Rental	Weather Conditions
Thursday 7/16	0 Res Adult 3 Res Youth 0 Res Senior 1 Nonres Adult 4 Nonres Youth 1 Nonres Senior	0 Adult 0 Youth 0 Senior	Resident \$12 Non \$38 Total \$50	Yes. At 4pm	Did not show	\$0	0	0	70 Partly Sunny
Friday 7/17	12 Res Adult 34 Res Youth 3 Res Senior 102 Nonres Adult 85 Nonres Youth 7 Nonres Senior	53 Adult 20 Youth 0 Senior	Resident \$190 Non \$1693 Total \$1883	No	12PM-6PM	\$15	\$145	\$9	82 Partly Sunny/ Chance of storms
Saturday 7/18	24 Res Adult 25 Res Youth 0 Res Senior 289 Nonres Adult 197 Nonres Youth 8 Non Res Senior	104 Adult 42 Youth 2 Senior	Resident \$237 Non \$4305 Total \$4542	No	1230PM-6PM	\$150	\$340	\$30	85 Sunny/ Heat Advisory
Sunday 7/19	53 Res Adult 178 Res Youth 2 Res Senior 580 Nonres Adult 372 Nonres Youth 14 Nonres Senior	156 Adult 41 Youth 4 Senior 1 Comp	Resident \$509 Non \$8165 Total \$867	No	12pm-7pm	\$220	\$300	\$76	88 Sunny/ Heat Advisory

Date	Daily Admission Attendance	Token Holder Admission Attendance	Total Resident/ Non Resident Daily Revenue	Did the Facility Close Early?	Concession Stand Hours	Sun Shelter Rental	Boat Rental	Equipment Rental	Weather Conditions
Monday 7/20	10 Res Adult 19 Res Youth 0 Res Senior 60 Nonres Adult 53 Nonres Youth 2 Nonres Senior	0 Adult 0 Youth 0 Senior	Resident \$136 Non \$923 Total \$1059	No	1130am- 7pm	\$15	\$100	\$16	82 Sunny
Tuesday 7/21	26 Res Adult 33 Res Youth 4 Res Senior 138 Nonres Adult 121 Nonres Youth 3 Nonres Senior	40 Adult 44 Youth 0 Senior	Resident \$270 Non \$2111 Total \$2381	No	1130am- 7pm	\$120	0	0	84 Sunny
Wednesday 7/22	16 Res Adult 31 Res Youth 1 Res Senior 58 Nonres Adult 89 Non Res Youth 7 Non Res Senior	34 Adult 31 Youth 2 Senior	Resident \$200 Non \$1161 Total \$1361	No	1130am- 7pm	\$0	\$90	\$7	78 Partly Cloudy

Date	Daily Admission Attendance	Token Holder Admission Attendance	Total Resident/ Non Resident Daily Revenue	Did the Facility Close Early?	Concession Stand Hours	Sun Shelter Rental	Boat Rental	Equipment Rental	Weather Conditions
Thursday 7/23	14 Res Adult 19 Res Youth 1 Res Senior 119 Nonres Adult 137 Nonres Youth 8 Nonres Senior	33 Adult 22 Youth 0 Senior	Resident \$152 Non \$2144 Total \$2296	No	1130am- 7pm	\$30	\$220	\$21	86 Sunny
Friday 7/24	17 Res Adult 25 Res Youth 0 Res Senior 96 Nonres Adult 166 Nonres Youth 9 Nonres Senior	68 Adult 46 Youth 1 Senior	Resident \$200 Non \$2869 Total \$3069	No	1100am- 7pm	\$180	\$140	\$6	84 Sunny
Saturday 7/25	70 Res Adult 46 Res Youth 5 Res Senior 340 Nonres Adult 198 Nonres Youth 6 Nonres Senior	99 Adult 32 Youth 2 Senior	Resident \$472 Non \$4506 Total \$4978	No	1230pm- 7pm	\$165	\$0	\$57	87 Mostly Sunny
Sunday 7/26	44 Res Adult 34 Res Youth 1 Res Senior 407 Nonres Adult 208 Nonres Youth 8 Nonres Senior	65 Adult 22 Youth 2 Senior	Resident \$374 Non \$5171 Total \$5545	No	12pm-7pm	\$110	\$150	\$33	80 Cloudy

Date	Daily Admission Attendance	Token Holder Admission Attendance	Total Resident/ Non Resident Daily Revenue	Did the Facility Close Early?	Concession Stand Hours	Sun Shelter Rental	Boat Rental	Equipment Rental	Weather Conditions
Monday 7/27	30 Res Adult 30 Res Youth 3 Res Senior 155 Nonres Adult 126 Nonres Youth 7 Nonres Senior	43 Adult 27 Youth 3 Senior	Resident \$243 Non \$2289 Total \$2532	No	1130am-7pm	\$45	\$185	\$23	84 Sunny
Tuesday 7/28	58 Res Adult 21 Res Youth 1 Res Senior 86 Nonres Adult 86 Nonres Youth 0 Nonres Senior	15 Adult 21 Youth 0 Senior	Resident \$129 Non \$1427 Total \$1556	No	1130am-7pm	\$60	\$250	\$11	87 Sunny
Wednesday 7/29	13 Res Adult 31 Res Youth 4 Res Senior 86 Nonres Adult 88 Nonres Youth 1 Nonres Senior	59 Adult 26 Youth 0 Senior	Resident \$203 Non \$1335 Total \$1538	No	12pm-7pm	\$30	\$45	\$3	90 Partly Cloudy
Thursday 7/30	19 Res Adult 12 Res Youth 4 Res Senior 143 Nonres Adult 118 Nonres Youth 12 Nonres Senior	35 Adult 30 Youth 0 Senior	Resident \$169 Non \$2220 Total \$2389	No	12pm-7pm	\$30	\$0	\$20	86 Sunny

Date	Daily Admission Attendance	Token Holder Admission Attendance	Total Resident/ Non Resident Daily Revenue	Did the Facility Close Early?	Concession Stand Hours	Sun Shelter Rental	Boat Rental	Equipment Rental	Weather Conditions
Friday 7/31	33 Res Adult 40 Res Youth 4 Res Senior 184 Nonres Adult 178 Nonres Youth 18 Nonres Senior	81 Adult 62 Youth 1 Senior	Resident \$323 Non \$2997 Total \$3320	No	12pm-7pm	\$6	\$20	0	89 Sunny
Saturday 8/1	56 Res Adult 60 Res Youth 2 Res Senior 559 Nonres Adult 283 Nonres Youth 31 Nonres Senior	170 Adult 81 Youth 0 Senior	Resident \$560 Non \$7324 Total \$7884	No	1130am- 7pm	\$395	\$225	\$6	88 Mostly Sunny
Sunday 8/2	36 Res Adult 22 Res Youth 5 Res Senior 501 Nonres Adult 262 Nonres Youth 41 Nonres Senior	62 Adult 27 Youth 0 Senior	Resident \$296 Non \$6926 Total \$7222	No	1130am- 7pm	\$160	0	\$20	86 Cloudy/ Storms Late

Date	Daily Admission Attendance	Token Holder Admission Attendance	Total Resident/ Non Resident Daily Rev.	Did the Facility Close Early?	Concession Stand Hours	Sun Shelter Rental	Boat Rental	Equipment Rental	Weather Conditions
Monday 8/3	23 Res Adult 20 Res Youth 1 Res Senior 140 Nonres Adult 119 Nonres Youth 3 Nonres Senior	8 Adult 3 Youth 0 Senior	Resident \$221 Non \$2154 Total \$2375	No	1200pm- 7pm	\$60	\$60	\$8	82 Sunny
Tuesday 8/4	29 Res Adult 32 Res Youth 2 Res Senior 64 Nonres Adult 78 Nonres Youth 6 Nonres Senior	33 Adult 18 Youth 0 Senior	Resident \$292 Non \$1161 Total \$1,453	No	1200pm- 7pm	\$90	\$125	\$3	78 Sunny
Wednesday 8/5	8 Res Adult 14 Res Youth 2 Res Senior 85 Nonres Adult 100 Nonres Youth 6 Nonres Senior	19 Adult 12 Youth 0 Senior	Resident \$91 Non \$1569 Total \$1,660	No	1200pm- 7pm	\$180	\$0	\$9	80 Partly Cloudy
Thursday 8/6	8 Res Adult 15 Res Youth 0 Res Senior 74 Nonres Adult 80 Nonres Youth 10 Nonres Senior	20 Adult 13 Youth 0 Senior	Resident \$132 Non \$1267 Total \$1,399	No	1200pm- 7pm	\$75	\$300	\$8	83 Mostly Sunny

Date	Daily Admission Attendance	Token Holder Admission Attendance	Total Resident/ Non Resident Daily Revenue	Did the Facility Close Early?	Concession Stand Hours	Sun Shelter Rental	Boat Rental	Equipment Rental	Weather Conditions
Friday 8/7	21 Res Adult 29 Res Youth 1 Res Senior 119 Nonres Adult 97 Nonres Youth 9 Nonres Senior	2 Adult 2 Youth 0 Senior	Resident \$241 Non \$1905 Total \$2,146	No	1130am- 7pm	\$15	\$35	\$16	89 Sunny
Saturday 8/8	43 Res Adult 37 Res Youth 8 Res Senior 240 Nonres Adult 137 Nonres Youth 16 Nonres Senior	77 Adult 22 Youth 2 Senior	Resident \$419 Non \$3,313 Total \$3,732	No	1130am- 7pm	\$600	\$20	\$12	81 Mostly Cloudy
Sunday 8/9	10 Res Adult 8 Res Youth 2 Res Senior 83 Nonres Adult 39 Nonres Youth 6 Nonres Senior	7 Adult 3 Youth 0 Senior	Resident \$93 Non \$1,161 Total \$1254	No	1130am- 7pm	\$280	0	0	81 Cloudy/ Storms Late

Date	Daily Admission Attendance	Token Holder Admission Attendance	Total Resident/ Non Resident Daily Revenue	Did the Facility Close Early?	Concession Stand Hours	Sun Shelter Rental	Boat Rental	Equipment Rental	Weather Conditions
Monday 8/10	18 Res Adult 22 Res Youth 1 Res Senior 24 Nonres Adult 14 Nonres Youth 2 Nonres Senior	11 Adult 9 Youth 0 Senior	Resident \$198 Non \$346 Total \$544	Yes, at 5pm.	1200pm- 3pm	\$30	\$0	\$4	82 Sunny
Tuesday 8/11	17 Res Adult 28 Res Youth 6 Res Senior 79 Nonres Adult 97 Nonres Youth 7 Nonres Senior	15 Adult 22 Youth 0 Senior	Resident \$226 Non \$1479 Total \$1705	No	1200pm- 7pm	\$0	\$65	\$8	78 Sunny
Wednesday 8/12	16 Res Adult 27 Res Youth 3 Res Senior 89 Nonres Adult 81 Nonres Youth 6 Nonres Senior	15 Adult 9 Youth 0 Senior	Resident \$210 Non \$1471 Total \$1681	No	1200pm- 7pm	\$30	\$0	\$0	83 Sunny
Thursday 8/13	17 Res Adult 14 Res Youth 0 Res Senior 109 Nonres Adult 120 Nonres Youth 14 Nonres Senior	29 Adult 19 Youth 0 Senior	Resident \$158 Non \$1980 Total \$2138	No	1200pm- 7pm	\$0	\$90	\$0	86 Sunny

Date	Daily Admission Attendance	Token Holder Admission Attendance	Total Resident/ Non Resident Daily Revenue	Did the Facility Close Early?	Concession Stand Hours	Sun Shelter Rental	Boat Rental	Equipment Rental	Weather Conditions
Friday 8/14	15 Res Adult 14 Res Youth 2 Res Senior 74 Nonres Adult 62 Nonres Youth 3 Nonres Senior	22 Adult 10 Youth 0 Senior	Resident \$143 Non \$1098 Total \$1241	No	1200pm-7pm	\$30	\$275	\$10	88 Sunny
Saturday 8/15	74 Res Adult 56 Res Youth 4 Res Senior 279 Nonres Adult 164 Nonres Youth 10 Nonres Senior	100 Adult 56 Youth 2 Senior	Resident \$484 Non \$3811 Total \$4295	No	1200pm-4pm	\$180	\$0	\$13	89 Sunny
Sunday 8/16	69 Res Adult 65 Res Youth 10 Res Senior 613 Nonres Adult 325 Nonres Youth 18 Nonres Senior	101 Adult 29 Youth 1 Senior	Resident \$662 Non \$8088 Total \$8750	No	1200pm-6pm	\$60	\$435	\$125	92 Sunny

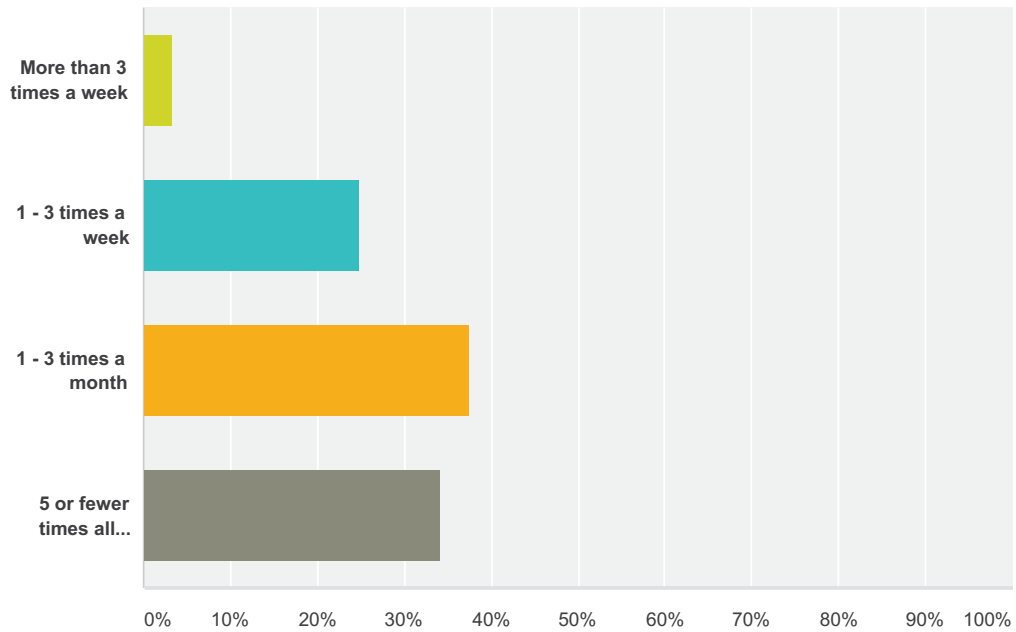
Date	Daily Admission Attendance	Token Holder Admission Attendance	Total Resident/ Non Resident Daily Revenue	Did the Facility Close Early?	Concession Stand Hours	Sun Shelter Rental	Boat Rental	Equipment Rental	Weather Conditions
Monday 8/17	10 Res Adult 17 Res Youth 0 Res Senior 59 Nonres Adult 86 Nonres Youth 5 Nonres Senior	14 Adult 16 Youth 0 Senior	Resident \$128 Non \$1212 Total \$1340	Yes, at 5:30pm.	1200pm- 3pm	\$0	\$0	\$0	77 Storms, Late
Tuesday 8/18	12 Res Adult 6 Res Youth 9 Res Senior 26 Nonres Adult 34 Nonres Youth 2 Nonres Senior	10 Adult 9 Youth 0 Senior	Resident \$114 Non \$506 Total \$665	Yes, at 6pm.	1200pm- 4pm	\$0	\$0	\$10	78 Storms, Late
Wednesday 8/19	6 Res Adult 6 Res Youth 2 Res Senior 11 Nonres Adult 10 Nonres Youth 7 Nonres Senior	10 Adult 7 Youth 0 Senior	Resident \$55 Non \$182 Total \$237	Yes, at 6pm.	1200pm- 4pm	\$0	\$0	\$0	64 Cloudy
Thursday 8/20			Closed	Closed		\$0	\$0	\$0	61 Cloudy

Date	Daily Admission Attendance	Token Holder Admission Attendance	Total Resident/ Non Resident Daily Revenue	Did the Facility Close Early?	Concession Stand Hours	Sun Shelter Rental	Boat Rental	Equipment Rental	Weather Conditions
Friday 8/21	24 Res Adult 23 Res Youth 1 Res Senior 55 Nonres Adult 64 Nonres Youth 3 Nonres Senior	5 Adult 5 Youth 0 Senior	Resident \$120 Non \$543 Total \$663	No	1200pm-6pm	\$0	\$0	\$13	74 Sunny
Saturday 8/22	32 Res Adult 43 Res Youth 9 Res Senior 280 Nonres Adult 177 Nonres Youth 20 Nonres Senior	82 Adult 25 Youth 1 Senior	Resident \$378 Non \$3778 Total \$4156	No	1200pm-6pm	\$0	\$50	\$20	81 Sunny
Sunday 8/23	10 Res Adult 1 Res Youth 1 Res Senior 127 Nonres Adult 82 Nonres Youth 0 Nonres Senior	26 Adult 5 Youth 2 Senior	Resident \$52 Non \$1618 Total \$1670	No	1200pm-6pm	\$60	\$10	\$0	77 Mostly Cloudy

Date	Daily Admission Attendance	Token Holder Admission Attendance	Total Resident/ Non Resident Daily Revenue	Did the Facility Close Early?	Concession Stand Hours	Sun Shelter Rental	Boat Rental	Equipment Rental	Weather Conditions
Saturday 8/29			Closed	Closed for the day		\$0	\$0	\$0	61 Cloudy
Sunday 8/30			Closed	Closed		\$0	\$0	\$0	60 Storms
Saturday 9/5	12 Res Adult 13 Res Youth 1 Res Senior 82 Nonres Adult 36 Nonres Youth 8 Nonres Senior	87 Adult 21 Youth 0 Senior	Resident \$310 Non \$1600 Total \$1910	No	1130am-6pm	\$0	\$0	\$0	77 Partly Cloudy
Sunday 9/6	37 Res Adult 37 Res Youth 3 Res Senior 354 Nonres Adult 186 Nonres Youth 24 Nonres Senior	177 Adult 61 Youth 0 Senior	Resident \$128 Non \$1212 Total \$1340	No	1130am-6pm	\$410	\$515	\$0	91 Sunny
Monday 9/7	58 Res Adult 52 Res Youth 4 Res Senior 185 Nonres Adult 105 Nonres Youth 13 Nonres Senior	37 Adult 13 Youth 0 Senior	Resident \$555 Non \$2578 Total \$3133	No	1130am-6pm	\$180	\$260	\$16	84 Cloudy

Q1 How often did you (or a family member) attend the Glencoe Beach this year? (Select one)

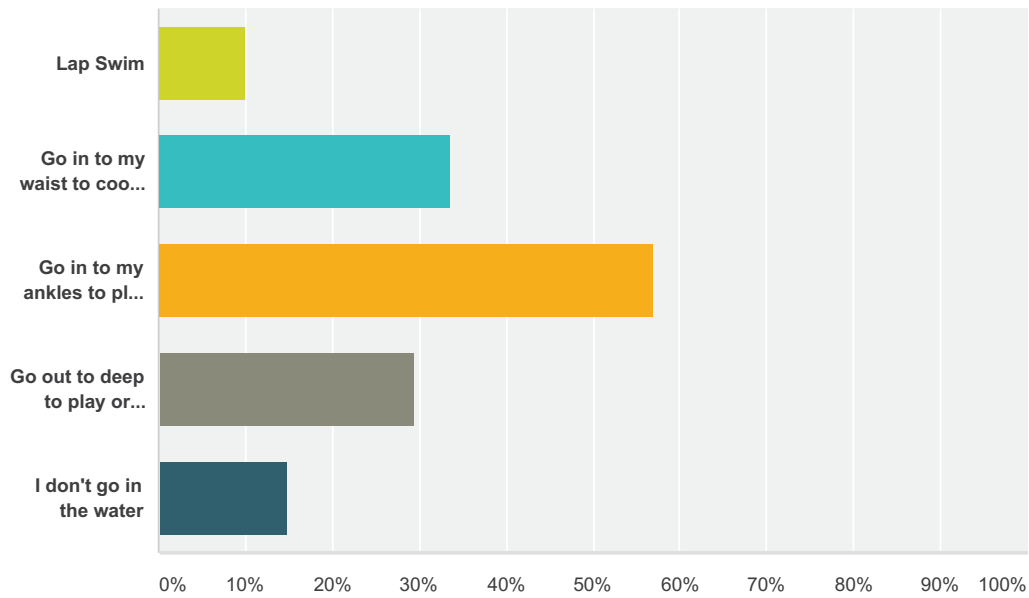
Answered: 149 Skipped: 0



Answer Choices	Responses
More than 3 times a week	3.36% 5
1 - 3 times a week	24.83% 37
1 - 3 times a month	37.58% 56
5 or fewer times all season	34.23% 51
Total	149

Q2 Please tell us how you (or family members) use the water at the beach.

Answered: 149 Skipped: 0



Answer Choices	Responses
Lap Swim	10.07% 15
Go in to my waist to cool off	33.56% 50
Go in to my ankles to play near the shore	57.05% 85
Go out to deep to play or active swim	29.53% 44
I don't go in the water	14.77% 22
Total Respondents: 149	

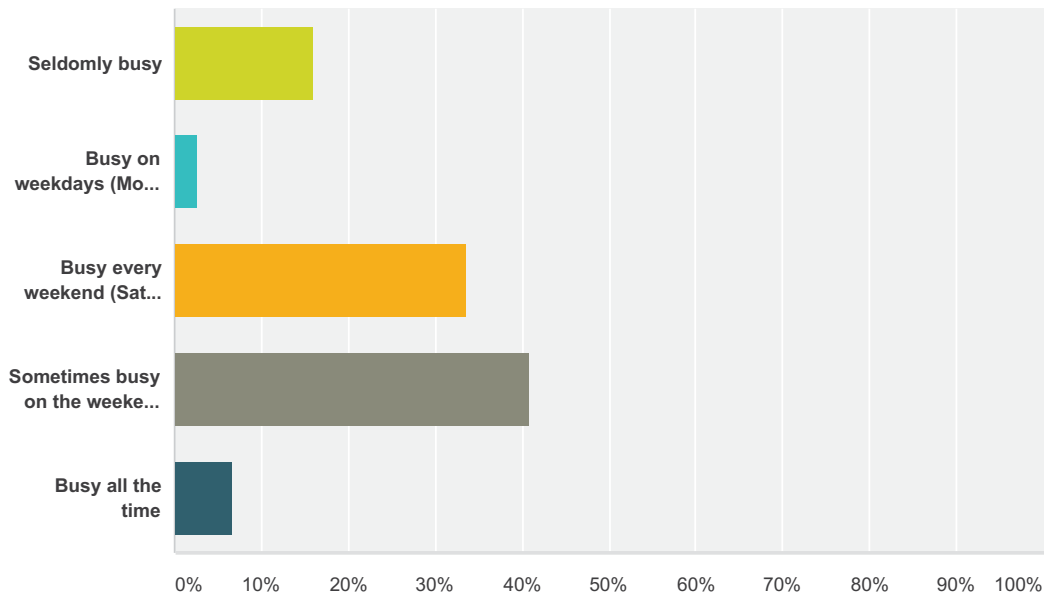
#	Other (please specify)	Date
1	Read!	9/29/2015 7:16 PM
2	Use the park area for the kids and they splash in the sprinklers sprayground	9/29/2015 7:59 AM
3	Rocks are extremely unpleasant!	9/22/2015 1:58 AM
4	Playground equipment	9/21/2015 9:06 AM
5	My kids swim near the shore. the are is not big enough on busy days.	9/21/2015 6:05 AM
6	I enjoy swimming laps in a pool and thought I would try the lake. My family found the area roped off too small and crowded to enjoy.	9/15/2015 7:51 PM
7	The swim area is not large enough to play in and it gets deep too quickly. Also, the sand bar is no longer accessiblbe because the swim area has shrunk down so much.	9/15/2015 7:48 PM
8	kyack and paddle boarding	9/15/2015 9:44 AM
9	It's usually too cold to go farther than my toes	9/15/2015 9:40 AM
10	paddleboard	9/15/2015 8:13 AM
11	Water was too cold this year	9/15/2015 7:59 AM

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12	typically we use the water playground but if we go to the lake...	9/15/2015 7:54 AM
13	Lake is known to not be too clean so limit the amount of time in it	9/15/2015 7:51 AM
14	We swam a lot more when we could go to the sand bar. We are very disappointed that we can no longer do that after doing so for 16 years.	9/15/2015 7:38 AM
15	Paddle board	9/15/2015 7:17 AM
16	Limited to when temps are tolerable	9/15/2015 7:16 AM
17	Stand up paddle board	9/15/2015 6:50 AM
18	Small kids play on toy structures	9/15/2015 6:38 AM
19	Kayak	9/15/2015 5:51 AM
20	The swimming area is too small so the kids play by the water but play is limited because of how rocky the beach is	9/15/2015 12:13 AM

Q3 I find the swim area to be... (select one):

Answered: 149 Skipped: 0



Answer Choices	Responses
Seldomly busy	16.11% 24
Busy on weekdays (Mon - Fri)	2.68% 4
Busy every weekend (Sat & Sun)	33.56% 50
Sometimes busy on the weekends (Sat & Sun)	40.94% 61
Busy all the time	6.71% 10
Total	149

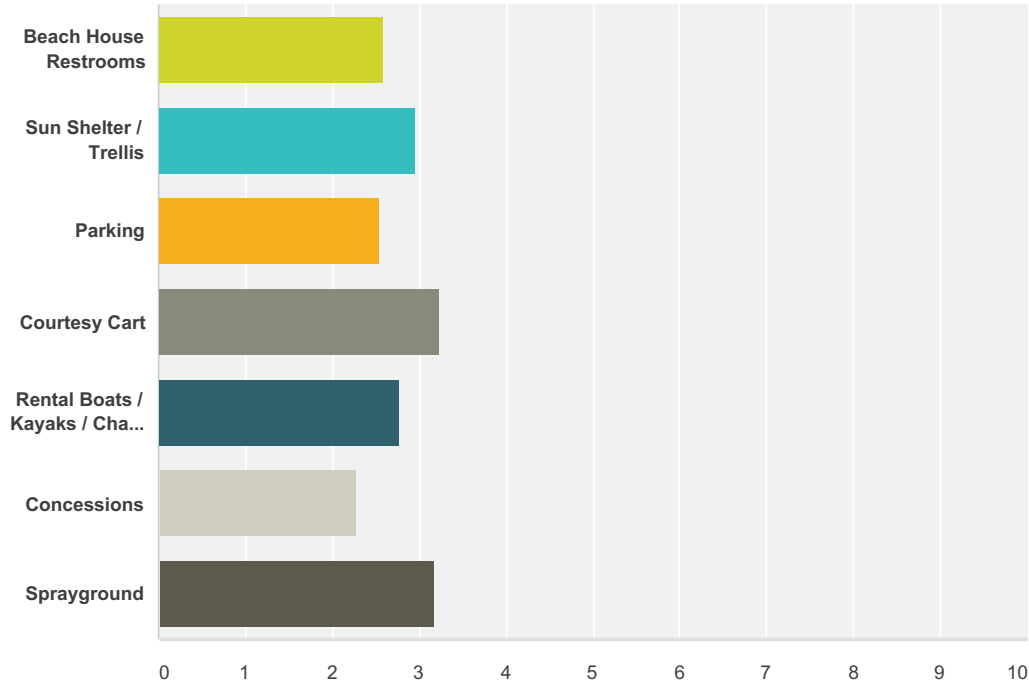
#	Other (please specify)	Date
1	Swim area is too small.	9/29/2015 5:07 PM
2	Not so busy the few times I have been there	9/29/2015 5:02 PM
3	We only went during the week and it was busy some days but not unbearable.	9/22/2015 1:58 AM
4	TOO SMALL	9/21/2015 5:23 PM
5	In use by others when conditions permit	9/21/2015 10:45 AM
6	Busy anytime I have been there in w/e	9/21/2015 9:06 AM
7	I didn't visit enough to say. We did notice the swim area was smaller this year.	9/21/2015 8:43 AM
8	Too small. There's a big beautiful beach and your forced to stay in a small area	9/21/2015 7:52 AM
9	Wish camps weren't there!	9/21/2015 7:13 AM
10	Often busy, ie weekends, when camp is visiting, very hot days	9/21/2015 6:39 AM
11	Don't know	9/21/2015 6:26 AM
12	Very busy when the camps show up	9/21/2015 6:19 AM
13	too small.	9/21/2015 6:05 AM

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14	weather dependent. busy if it's nice out.	9/16/2015 9:00 AM
15	Busy only when it's very hot.	9/15/2015 7:48 PM
16	We only go on weekdays so don't know what weekends are like	9/15/2015 10:58 AM
17	often busy, but sometimes not	9/15/2015 10:03 AM
18	too many people especially sundays-water too crowded. not even enjoyable when it feels like a public pool in the city. it is ridiculous to be cheek to towel while the rest of our lake water sits empty next to the rope barriers	9/15/2015 9:44 AM
19	Not sure. I don't go to the swim area much	9/15/2015 9:40 AM
20	The swim area seems to be small for the number of people	9/15/2015 9:15 AM
21	Swim area seems to get smaller every year.	9/15/2015 8:57 AM
22	Busy with all the camps	9/15/2015 8:25 AM
23	not sure. on a nice day, the beach seems busy but i have not thought that the water was inaccessible because of crowds	9/15/2015 7:54 AM
24	The rocks are painful. I wish it were easier to enter the water:).	9/15/2015 7:47 AM
25	Weather permitting, the swim area is busy because it is TOO SMALL. hire more guards and give patrons space to play catch, etc.	9/15/2015 7:38 AM
26	without the sand bar it was hard for people to go out deep.	9/15/2015 7:32 AM
27	I go early morning	9/15/2015 7:16 AM
28	Do not go on weekdays.	9/15/2015 7:04 AM
29	Mainly visited on weekends so don't know about weekdays	9/15/2015 6:04 AM
30	Loaded with Europeans in their underwear	9/15/2015 6:04 AM

Q4 Please rate the following Glencoe Beach amenities. If you did not use a particular amenity, please mark N/A for not applicable.

Answered: 149 Skipped: 0



	Excellent	Good	Fair	Poor	N/A	Total	Weighted Average
Beach House Restrooms	13.51% 20	40.54% 60	27.70% 41	12.84% 19	5.41% 8	148	2.58
Sun Shelter / Trellis	15.54% 23	52.70% 78	14.19% 21	2.03% 3	15.54% 23	148	2.97
Parking	12.16% 18	36.49% 54	28.38% 42	12.16% 18	10.81% 16	148	2.55
Courtesy Cart	36.91% 55	28.86% 43	14.09% 21	2.01% 3	18.12% 27	149	3.23
Rental Boats / Kayaks / Chairs / Stand-up Paddle Boards	6.80% 10	17.69% 26	6.12% 9	4.08% 6	65.31% 96	147	2.78
Concessions	4.03% 6	28.86% 43	30.20% 45	15.44% 23	21.48% 32	149	2.27
Sprayground	31.54% 47	41.61% 62	7.38% 11	4.70% 7	14.77% 22	149	3.17

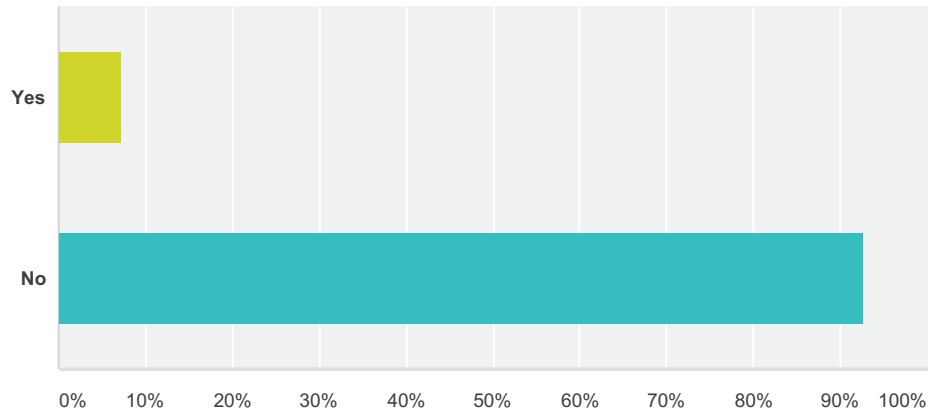
#	Other (please specify)	Date
1	Why does the women's restroom need to be closed while cleaning it?it was difficult when it was closed with very little warning.I don't remember the men's restroom ever being closed!	9/29/2015 5:07 PM
2	umbrella rentals nice but I bought one because I needed it	9/29/2015 5:02 PM
3	it would bd great if the rocks were cleaned up	9/29/2015 10:05 AM
4	rest rooms are not so clean and shower water not so hot	9/29/2015 9:59 AM

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5	Some of the areas don't work or are in need of cosmetic repair	9/23/2015 6:47 PM
6	Cart drivers need to be diligent about looking for passengers at all times	9/21/2015 3:06 PM
7	parking should be restricted to residents. Beach is overrun with no residents who pay almost nothing to use facilities. Winnetka doesn't allow thi; we should not either. Why are my taxes being used to subsidize non residents? There should be SOME benefit to bring a resident,	9/21/2015 11:45 AM
8	sprayground was down for awhile. When it is working, it is excellent! The restrooms are usually excellent. But there was an issue with one of the showers not working properly at one time.	9/21/2015 11:34 AM
9	Rental: only used umbrella: good	9/21/2015 10:45 AM
10	The sprayer out of the upended boat--my son's favorite--was not on later in the season.	9/21/2015 8:43 AM
11	Bathrooms are a mess all the time and never have toilet paper!	9/21/2015 7:13 AM
12	You really need to get a new vendor for concessions. Little Red Hen has horrible service and they come and go as they please.	9/21/2015 7:11 AM
13	Wish the concession sold ice cream products	9/21/2015 6:19 AM
14	Better sand would be nice. Too many rocks!	9/15/2015 3:36 PM
15	The dock is cool with the picnic tables	9/15/2015 2:19 PM
16	too crowded	9/15/2015 1:10 PM
17	The kids play area is awesome.	9/15/2015 9:40 AM
18	boat was out of order more than it should have been	9/15/2015 8:56 AM
19	Rental boats are too expensive	9/15/2015 8:48 AM
20	Not enough shade	9/15/2015 8:24 AM
21	Swimming area should be larger.	9/15/2015 7:52 AM
22	The cart is gas could it be electric to cut back on noise but electric might not be able to do the hill	9/15/2015 7:51 AM
23	Courtesy cart- love it! Though we rarely use it because we are able bodied and realize other people need it more than us, its presence never fails feel like we are on a beach vacation. Parking on weekends is a nightmare. So much so that it is a deterrent for going sometimes. maybe remote parking with a shuttle would help? Concessions- love getting little red hen pizza but otherwise the menu is lacking. An expanded. menu; grilled burgers., veggie burgers, better salads, French fries etc would be nice. RESTROOMS; we haven't used them in a few years because they are generally filthy. I undeetand the Challenge of keeping them clean but you can do better!	9/15/2015 7:38 AM
24	We missed having the rental hut. Having to go to beach house to rent, to be told I'm on a waiting list, to check back later. If I a kayak becomes available, can't they text me? And to check at beach house then have to walk to boat house on other side is too much. Consolidate the process.	9/15/2015 7:17 AM
25	Dirty bathrooms / unhealthy food / too hard to rent sailboats	9/15/2015 6:38 AM
26	Would like to see fresh fruit offered in concession	9/15/2015 6:04 AM
27	Too many euros	9/15/2015 6:04 AM

Q5 Glencoe Beach offers sailing and kayaking classes. During the 2015 beach season, did you attend a sailing or kayaking class?

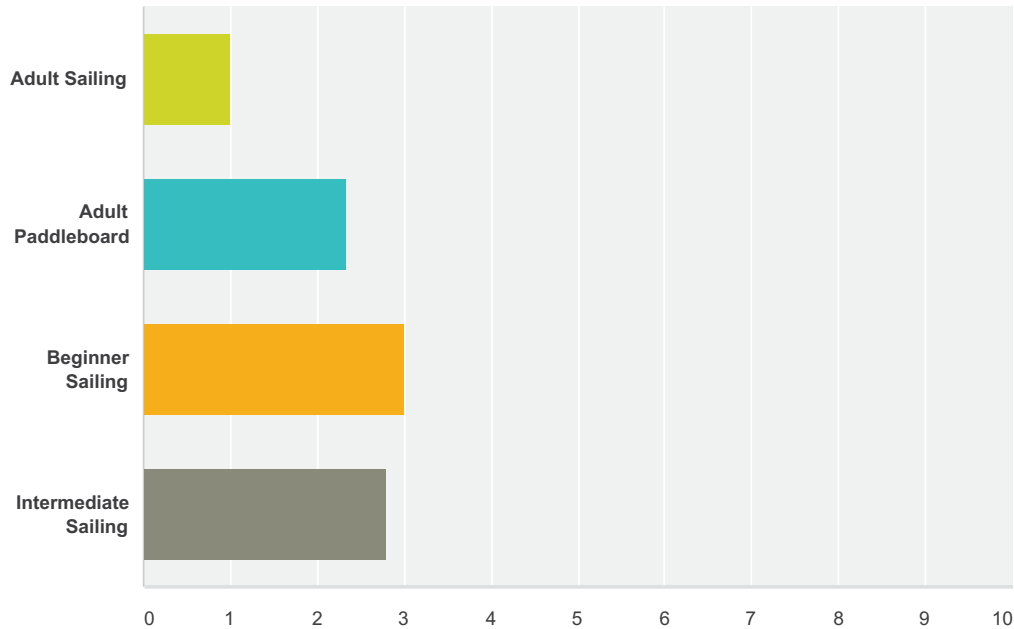
Answered: 149 Skipped: 0



Answer Choices	Responses
Yes	7.38% 11
No	92.62% 138
Total	149

Q6 Please rate your overall satisfaction with our sailing/kayaking classes. If you did not attend a class, please select N/A. (Select one answer per row)

Answered: 11 Skipped: 138

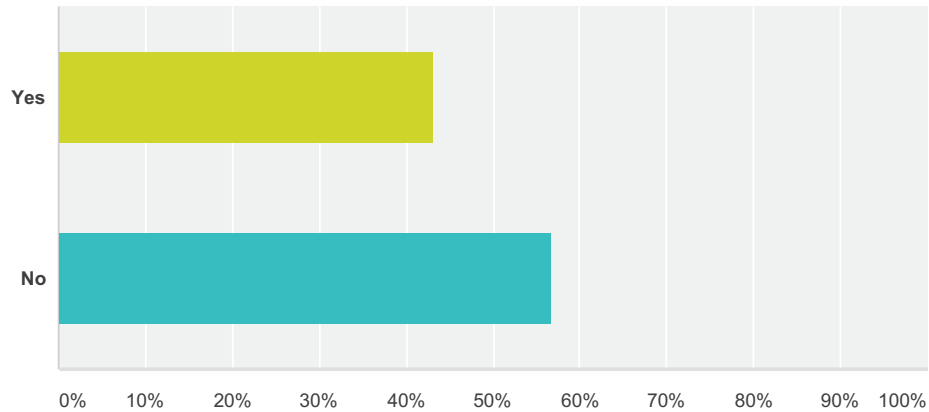


	Excellent	Good	Fair	Poor	N/A	Total	Weighted Average
Adult Sailing	0.00% 0	0.00% 0	0.00% 0	14.29% 1	85.71% 6	7	1.00
Adult Paddleboard	0.00% 0	25.00% 2	0.00% 0	12.50% 1	62.50% 5	8	2.33
Beginner Sailing	12.50% 1	0.00% 0	12.50% 1	0.00% 0	75.00% 6	8	3.00
Intermediate Sailing	11.11% 1	22.22% 2	22.22% 2	0.00% 0	44.44% 4	9	2.80

#	Comments:	Date
1	Class was frequently cancelled due to poor conditions. We were told that we could make up the sessions but when we tried to make up the lessons it was actually quite difficult to get those scheduled (others were unaware that we would be making up the lessons, there was limited availability of time slots for make-ups).	9/25/2015 10:52 PM
2	2 kids went to sailing camp and loved it!	9/21/2015 7:53 AM
3	The kids didn't seem to get a full experience as they were out of the water quite a bit. In general, we were disappointed in the advanced class	9/15/2015 9:16 AM
4	Offering beginner/intermediate every other week was not helpful. My son has taken beginner multiple times but was not available during the week of intermediate so I was told to sign him up for beginner and they'd "differentiate". My son said very little instruction occurred, let alone intermediate instruction.	9/15/2015 7:19 AM

**Q7 Glencoe Beach began now rents stand up paddle boards. Were you aware stand up paddle boards were available to rent?
(Select one answer)**

Answered: 148 Skipped: 1

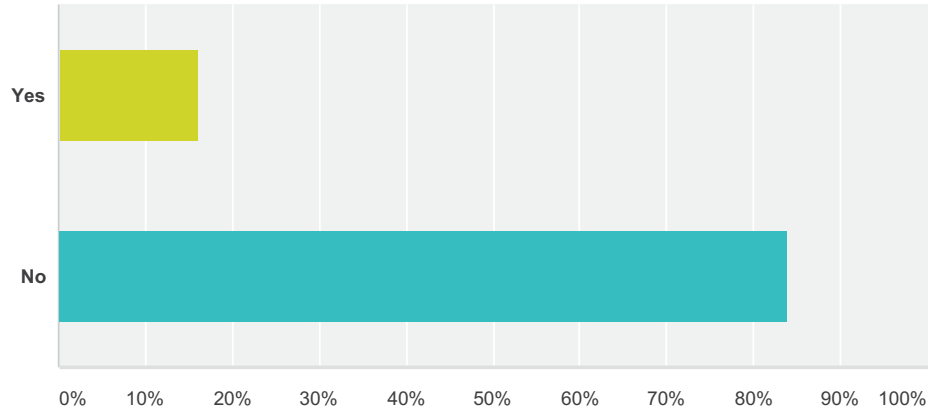


Answer Choices	Responses
Yes	43.24% 64
No	56.76% 84
Total	148

#	Other (please specify)	Date
1	I'd love to take a class next year early summer!	9/29/2015 7:16 PM
2	I would like to do this sometime. Haven't yet had a chance.	9/25/2015 10:52 PM
3	we have 2 of our own stored there, but yes i knew this service was available.	9/21/2015 6:05 AM
4	but we sometimes had to wait for an available paddle board as there were not enough on a busy weekend. also it seemed ridiculous one saturday I was sent back and forth from the concession stand to the boat rental house 3 times on a very hot day because I was given miss information by both place as to whether there was a board available it was extremely frustrating. the lifeguards are very polite but seem to not be trained well enough with the right information for rentals	9/15/2015 9:44 AM
5	I saw someone using them so guessed that was the case.	9/15/2015 7:55 AM
6	Should be free for glencoe residence	9/15/2015 7:52 AM
7	Actually, I called a phone # for a rental co. and they said they no longer operated there.	9/15/2015 7:52 AM
8	I love this option but wish you offered a monthly discount pass for frequent renter.	9/15/2015 7:39 AM

Q8 Did you rent a stand up paddle board from Glencoe Beach this season? Select one answer.

Answered: 62 Skipped: 87

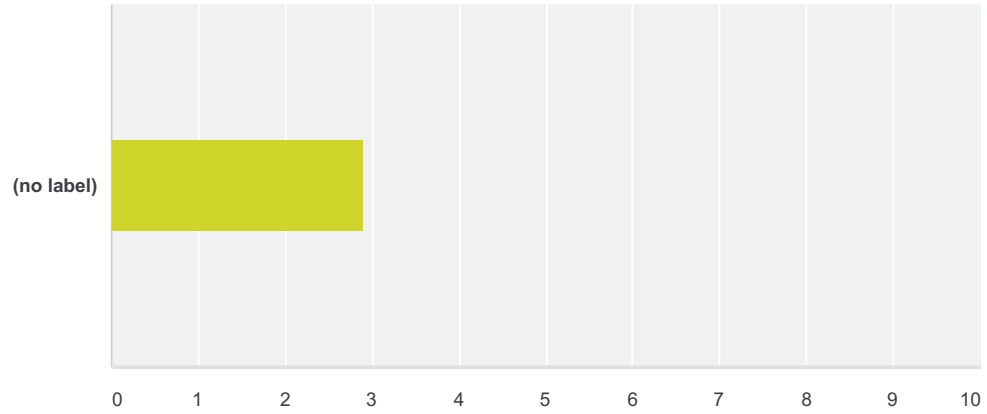


Answer Choices	Responses
Yes	16.13% 10
No	83.87% 52
Total	62

#	Other (please specify)	Date
1	It looks like fun and I'd like to try it!	9/29/2015 7:17 PM
2	see previous answer regarding rental frustrations	9/15/2015 9:45 AM
3	We wanted to, but it was too windy the day we went	9/15/2015 9:17 AM
4	wanted to but did not get a chance	9/15/2015 8:57 AM
5	I went on a demo	9/15/2015 8:36 AM
6	We have our own stored at the beach.	9/15/2015 7:19 AM
7	Would like to take a class	9/15/2015 7:17 AM
8	We were going to on one occasion but got sidetracked with friends.	9/15/2015 7:03 AM

Q9 Please rate your overall experience renting a stand up paddle board from Glencoe Beach. (Select one)

Answered: 12 Skipped: 137

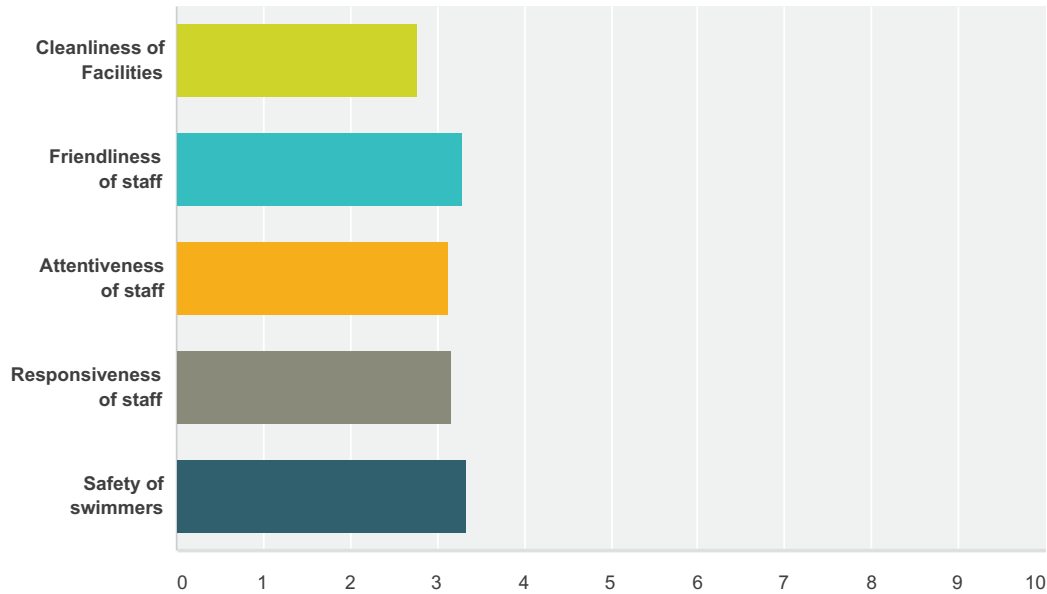


	Excellent	Good	Fair	Poor	N/A	Total	Weighted Average
(no label)	33.33% 4	33.33% 4	8.33% 1	16.67% 2	8.33% 1	12	2.91

#	Other (please specify)	Date
1	see previous answers	9/15/2015 9:45 AM
2	Too expensive	9/15/2015 8:49 AM

Q10 When thinking about the beach staff, including lifeguards, beach attendants, cart drivers, and management, please rate the following attributes:

Answered: 146 Skipped: 3



	Excellent	Good	Fair	Poor	Total	Weighted Average
Cleanliness of Facilities	21.23% 31	42.47% 62	28.08% 41	8.22% 12	146	2.77
Friendliness of staff	39.04% 57	52.05% 76	8.90% 13	0.00% 0	146	3.30
Attentiveness of staff	30.14% 44	54.11% 79	15.75% 23	0.00% 0	146	3.14
Responsiveness of staff	31.51% 46	54.79% 80	13.70% 20	0.00% 0	146	3.18
Safety of swimmers	41.10% 60	51.37% 75	7.53% 11	0.00% 0	146	3.34

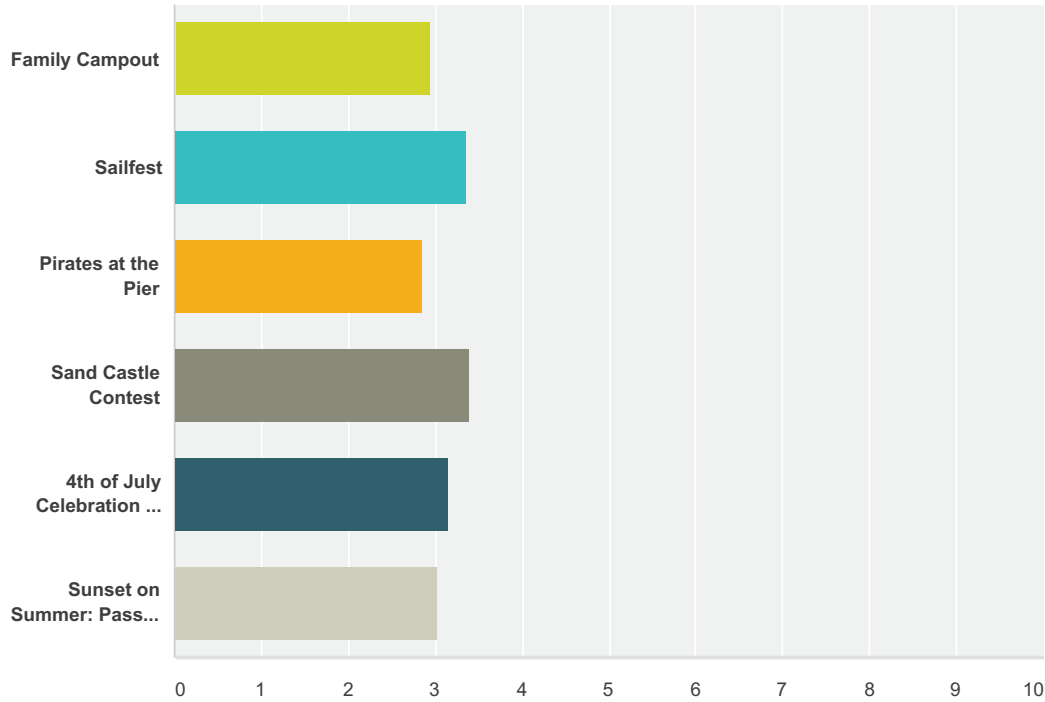
#	Additional Comments	Date
1	Keeping the bathrooms clean is a challenge.	9/29/2015 7:19 PM
2	Picnic tables under the trellis were not always clean, even at the beginning of the season.	9/22/2015 2:00 AM
3	very inconsistent--stone throwers endangered others many times and no guard even saw it	9/21/2015 5:25 PM
4	Trash cans should be emptied when full. Pier should be cleaned.	9/21/2015 3:10 PM
5	We rented the the large pergola for our sons birthday party. I believe we were one of the first reservations of the season. When we arrived, the management had rented out our reserved pergola to another group.	9/21/2015 11:48 AM
6	I went into the restroom on 2 occasions and it was extremely dirty, I didn't even want to bring my 3 and 4 year old in there but had to out of necessity	9/21/2015 9:09 AM

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7	sprayer in kids play area wasn't working for almost a week and I'm pretty sure it took several days before anyone was called. This is a primary reason people with small children come to the beach. We say it not working on a Tuesday and then on Sunday it was still not fixed.	9/21/2015 8:45 AM
8	The swimming area is way too small. For waders there is no room.	9/18/2015 6:16 AM
9	.	9/16/2015 10:22 PM
10	the bathrooms need more consistent attention!	9/15/2015 4:09 PM
11	staff are very polite but they seem overwhelmed on weekends	9/15/2015 9:46 AM
12	I thin that the beach staff work hard. Training and rules are not always consistent between staff.	9/15/2015 7:58 AM
13	The beach is clean and cleared of garbage very well. Nightly clean up of pavilion, bathrooms, etc are great but more diligent cleaning of bathrooms and pavilion throughout the day would be appreciated.	9/15/2015 7:50 AM
14	Bathrooms were sometimes pretty dirty	9/15/2015 6:57 AM
15	Bathrooms smell and there's always sand everywhere.	9/15/2015 6:42 AM
16	On a Sunday morning in mid-August I saw a staff member very politely handle a situation where a large family had to pay the fee for being on the beach. The family seemed surprised by the non-resident fee, and the staff member did a great job explaining the dreams not making it an awkward situation for the family.	9/15/2015 6:12 AM
17	Raise prices to deter euro freaks	9/15/2015 6:05 AM

Q11 Please rate the following events offered at the beach this summer. Select one answer per row.

Answered: 144 Skipped: 5



	Excellent	Good	Fair	Poor	N/A	Total	Weighted Average
Family Campout	2.80% 4	6.99% 10	0.70% 1	1.40% 2	88.11% 126	143	2.94
Sailfest	2.84% 4	4.96% 7	0.00% 0	0.00% 0	92.20% 130	141	3.36
Pirates at the Pier	2.80% 4	9.09% 13	2.10% 3	1.40% 2	84.62% 121	143	2.86
Sand Castle Contest	2.82% 4	4.23% 6	0.00% 0	0.00% 0	92.96% 132	142	3.40
4th of July Celebration at Lakefront Park	19.72% 28	28.17% 40	2.82% 4	4.23% 6	45.07% 64	142	3.15
Sunset on Summer: Pass Holder Appreciation Night	6.29% 9	11.89% 17	5.59% 8	0.00% 0	76.22% 109	143	3.03

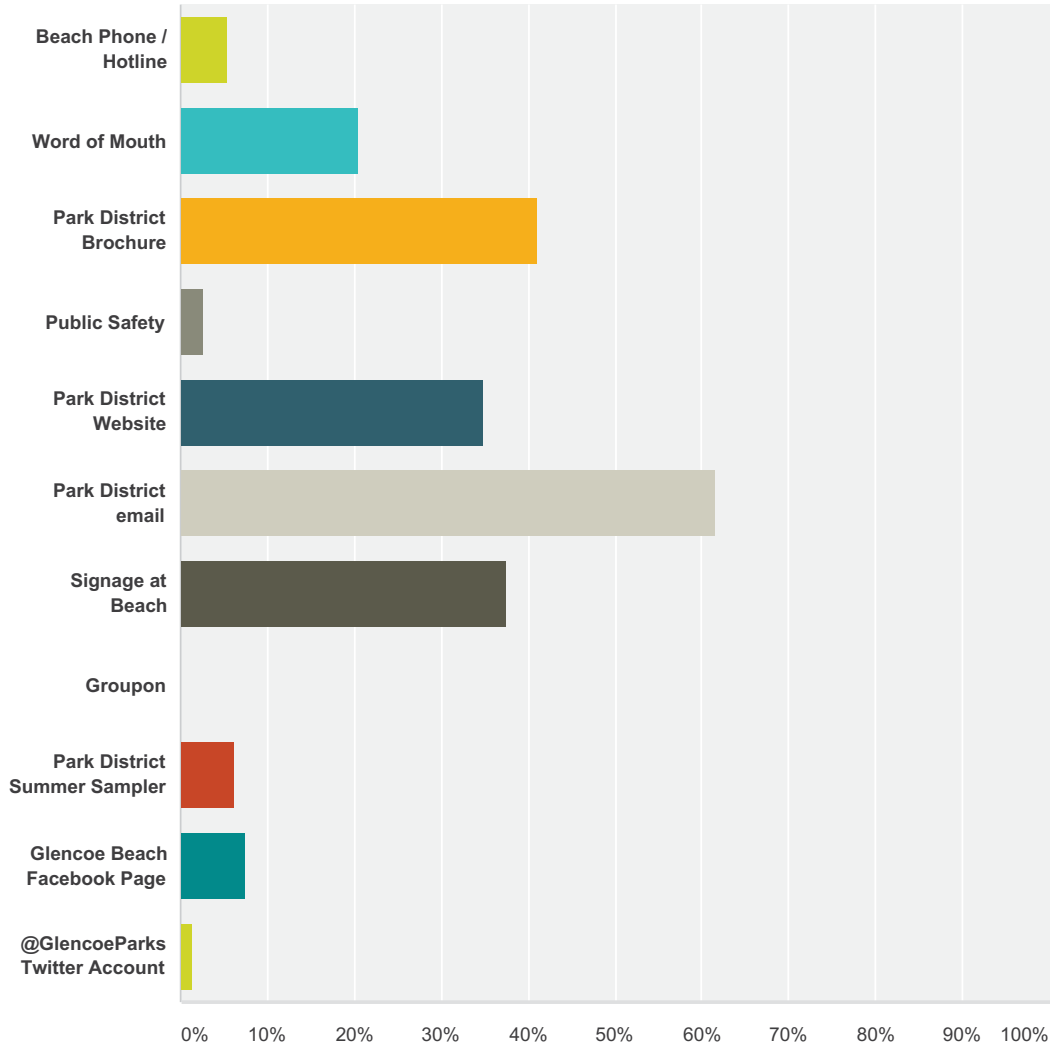
#	Additional Comments	Date
1	I only attended Appreciation night. It was fun!	9/29/2015 7:19 PM
2	The kids activities like pirates was way too late. Kids go to bed by 7 or 7:30. You should have earlier activities.	9/29/2015 12:25 AM
3	Family campout was cancelled and rescheduled for a date I could not attend. Unfortunately, refunds were not offered.	9/25/2015 10:54 PM
4	4th of July was a lot of fun but would have been better if the beach was open and there were activities during the day.	9/22/2015 2:00 AM
5	Did not participate	9/21/2015 3:10 PM

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6	We paid for the Family Campout. It was rescheduled for the same night as the Park District Camp Sleepover. I think if the reschedule date conflicts with another park district program, that refunds should have been offered.	9/21/2015 11:36 AM
7	I had planned on attending Sunset on Summer (did not RSVP), but had a change of plans that day.	9/21/2015 10:49 AM
8	sadly with the poor weather, i didn't get to ANY of these events this year. i used to be at most of them!	9/21/2015 6:07 AM
9	4th of July Fire works needs to be brought back on the Lake period... current viewing of Fireworks not good.	9/18/2015 5:46 AM
10	liked fourth of july celebration on the beach much better.	9/15/2015 3:59 PM
11	Didn't know about pass holder appreciation night?	9/15/2015 2:22 PM
12	the one thing I enjoyed the most was the paddle board regatta	9/15/2015 9:46 AM
13	The food ordering system at pass holder night was strangely inefficient. You got in line, ordered at the counter, grabbed a drink, then got in another line at the grill and ordered again. People should just have gotten in line at the grill, or people at the counter should have started the grilling based on the orders placed. It was strangely set up.	9/15/2015 9:13 AM
14	Pirates at the pier was a little lame and the canpout was great but they didn't show a movie like they were supposed to	9/15/2015 8:38 AM
15	I was not aware of most activities	9/15/2015 8:26 AM
16	We prefer fireworks down on the beach. Our view was obstructed by the trees. Also on the pass holder appreciation night, i think the band should be playing from the beginning of the event.	9/15/2015 7:58 AM
17	Could use star gazing for kids	9/15/2015 7:55 AM
18	I love that you're offering all of these things. Unfortunately we've not been able to attend, partly due to conflicts and partly because we didn't know about some of the events. I'm sure and email was sent but I get too many emails and eventually stop reading. If there had been some posters at the beach about each upcoming event we probably would've participated in Sandcastle contest and pirates on the pier. We would love to do the family camp out but have had conflict.	9/15/2015 7:50 AM
19	I don't see how you can see fireworks from the top, so i now go elsewhere.	9/15/2015 7:34 AM
20	It's very hard to see fireworks over the trees. More disappointing is that on a nice summer holiday my family can't use the beach because of set-up for fireworks.	9/15/2015 7:22 AM
21	Wish the private breach by south street has longer hours	9/15/2015 6:42 AM
22	Would have attended Appreciation Nijit but was out of town.	9/15/2015 6:12 AM
23	The 4th of July celebration was a fun community event but there is no question that viewing the fireworks from the park and trying to see through the trees is less than ideal. Being able to view from the beach would be much better.	9/15/2015 12:17 AM
24	was good that they moved passholder party to earlier in aug so it didnt conflict with school orientation	9/15/2015 12:08 AM

Q12 I learn about Glencoe Beach events, programs, and daily water conditions from the following sources: (select all that apply)

Answered: 146 Skipped: 3



Answer Choices	Responses
Beach Phone / Hotline	5.48% 8
Word of Mouth	20.55% 30
Park District Brochure	41.10% 60
Public Safety	2.74% 4
Park District Website	34.93% 51
Park District email	61.64% 90
Signage at Beach	37.67% 55
Groupon	0.00% 0

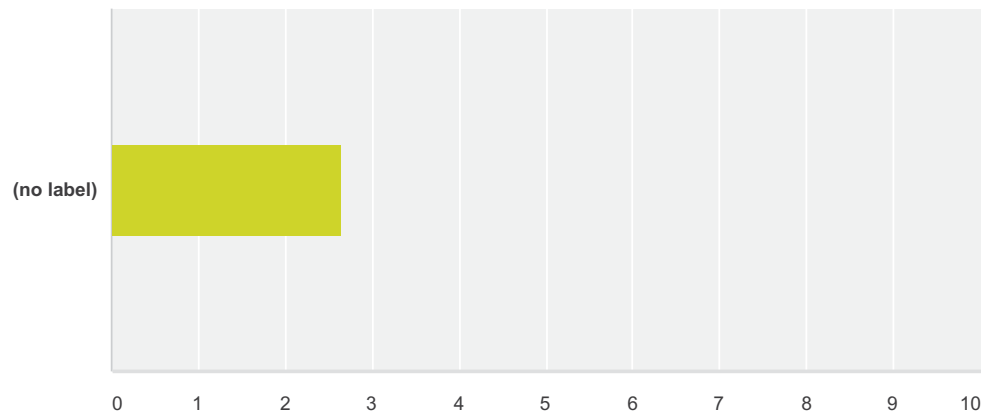
2015 Glencoe Beach Season Passholder Survey

Park District Summer Sampler	6.16%	9
Glencoe Beach Facebook Page	7.53%	11
@GlencoeParks Twitter Account	1.37%	2
Total Respondents: 146		

#	Additional Comments	Date
1	I also received push notifications from a weather app.	9/22/2015 2:00 AM
2	Park district big signs in village	9/15/2015 2:22 PM
3	I did not know about the beach hotline. I wish there were a more extensive sailing program for junior high kids. I also wish there were more events/programs for junior high. most special events seem to be geared toward little kids	9/15/2015 9:46 AM
4	Signage in village and at parks.	9/15/2015 7:58 AM
5	Glencoe e alerts	9/15/2015 7:49 AM
6	I've lived in Northbrook for 20 years, never knew NB-Glencoe beach/pool pass program existed until just this year. Maybe it should be better publicized?	9/15/2015 6:12 AM

Q13 Please rate the value of your 2015 Beach Season pass purchase. (Select one)

Answered: 146 Skipped: 3



	Excellent	Good	Fair	Poor	Total	Weighted Average
(no label)	15.75% 23	43.84% 64	31.51% 46	8.90% 13	146	2.66

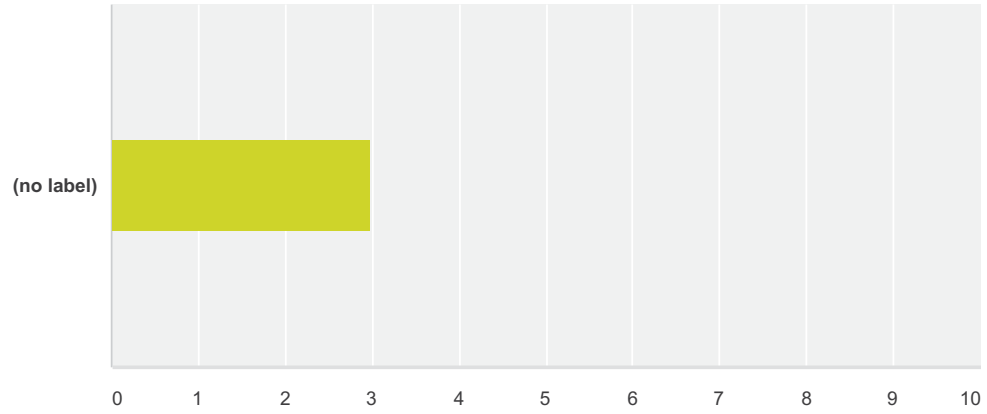
#	Additional Comments	Date
1	I love Glencoe Beach!	9/29/2015 7:19 PM
2	I dint go as many times as I hoped. First season might be able to go more next year	9/29/2015 5:05 PM
3	Senior discount was really great	9/29/2015 9:55 AM
4	Water area too rocky	9/29/2015 8:48 AM
5	I always want to support the beach. It was just too cold this summer to use it much	9/21/2015 7:59 PM
6	Facilities overrun by nonresidents. You need to significantly increase fees for nonresidents.	9/21/2015 11:47 AM
7	The cool weather and our family schedule didn't allow us to visit the beach as much as we had hoped	9/21/2015 10:59 AM
8	I did not use the pass much, I will unlikely purchase pass next year due to cost and amount we got I beach	9/21/2015 9:09 AM
9	We used to attend more often now the beach is over crowded and the rest rooms are very dirty!	9/21/2015 7:16 AM
10	Never used it	9/21/2015 6:27 AM
11	maybe a complimentary guest pass or 2 to bring a friend could be a great lure to buy passes early, or at all?	9/21/2015 6:07 AM
12	Only used 3 times. One of those times had to evacuate beach due to lightning.	9/16/2015 5:06 PM
13	I enjoyed the beautiful beach, but I am disappointed with the large amount of rocks that make it very difficult to enter and exit the water. Once you finally clear the dangerous and painful rocks, you only have a few feet until the water is over your head.	9/15/2015 7:51 PM
14	i found the beach over crowded with daily visitors. Everytime I tried to go there, it was so busy. The Lake Forest beach was nicer. Maybe beacouse of the parking.	9/15/2015 1:13 PM
15	I wish there was the discounted beach pass offered this year in July as in previous years. That needs to be brought back. This is the first year I bought a beach pass and I probably won't do it next year because we didn't use it enough early in the summer. A discounted pass (usually in early July I think) would have made it a good value for us.	9/15/2015 11:00 AM
16	as I stated earlier, it is hard to get the value-no matter how much you pay when the beach is overcrowded and the water is as well	9/15/2015 9:46 AM
17	We didn't go enough times	9/15/2015 8:26 AM

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18	I like to support the village and the beach but I have not been going to the beach enough for it have "value" vs. paying individually.	9/15/2015 7:58 AM
19	It's too expensive need better family rate	9/15/2015 7:55 AM
20	We wish the beach was groomed a bit better and there were fewer rocks in the shallow waters.	9/15/2015 7:22 AM
21	Too expensive. I only went 4 times	9/15/2015 6:42 AM
22	We used it maybe 8 times, so about even from a money perspective. But it made it seem easy to go to the beach. The courtesy cart is a great feature but I was never clear how you call it up from the beach if you are on the street level of park. I have no mobility issues but think that others who do may use beach more if the cart access was better publicized.	9/15/2015 6:12 AM
23	Raise prices for non residents	9/15/2015 6:05 AM
24	Rarely used	9/15/2015 12:17 AM

Q14 Please rate your overall satisfaction with the Glencoe Beach during the 2015 season. (Select one)

Answered: 146 Skipped: 3



	Excellent	Good	Fair	Poor	Total	Weighted Average
(no label)	23.29% 34	54.79% 80	19.86% 29	2.05% 3	146	2.99

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Q15 Do you have any additional comments?

Answered: 51 Skipped: 98

#	Responses	Date
1	Please make the swim area LARGER! Feel free to increase the price. The lifeguards are constantly reminding people to move. The swim area is TOO SMALL!	9/29/2015 7:23 PM
2	4th of July fireworks needs to be on the beach, if not cut down some trees so the view is not blocked.	9/29/2015 2:43 PM
3	I am a rock hound and my grandchildren love to collect also. When I am with them ankle deep I don't like the lifeguards telling us to go to the swim area if we want to be in the water. It's an overreach. We aren't really "in the water".	9/29/2015 9:58 AM
4	Water area too rocky	9/29/2015 8:48 AM
5	I wish the kids water area was open when it is nice outside in September 1-15th during the week	9/29/2015 8:01 AM
6	Still wish Glencoe had a pool since Lake Michigan has been way too cold the last two summers.	9/29/2015 12:26 AM
7	Please maintain the spray ground. The spray ground features are rusting and are becoming unsightly. A fresh coat of paint is all that is needed.	9/25/2015 10:55 PM
8	Please maintain facilities in better conditions. children's area is starting to look run around	9/23/2015 6:51 PM
9	The rocks make it unpleasant when walking into the water. The tables under the trellis were sometimes very dirty even at the beginning of the season. It was sometimes hard to find someone near the boats until we figured out where to go to rent the kayaks etc. I never saw any chairs for rent. Umbrellas would also be great.	9/22/2015 2:02 AM
10	Swimming area should be larger. Upgrade to food offerings would be nice. But overall, it is a great beach.	9/21/2015 7:59 PM
11	fixing stairs and pier NOT in season would show forethought---something that park district seems to lack when it comes to our most treasured resource--a great beach. Also announcements over PA system are embarrassing and needlessly intrusive. It's nature, stop making it a carnival	9/21/2015 5:28 PM
12	The beach would be MUCH more enjoyable if the rocks and pebbles at the water line were removed. Plenty of other beaches maintain that area to reduce the amount of rocks. It is nearly impossible to go into the water without shoes!!	9/21/2015 3:48 PM
13	The young cart drivers sometimes are chatty with other workers or are on their cell phones & don't notice folks waiting at the beach or street levels.	9/21/2015 3:13 PM
14	Wish the entrance into the water was LESS rocky. Least favorite part about the beach!!!	9/21/2015 2:38 PM
15	would like to see the return of residential rates for Northbrook residents on daily admission	9/21/2015 11:00 AM
16	As a Shabbat keeper, I do not attend GPD activities on a Saturday. My use of GPD facilities & programs cycles due to the age of family members. Currently, with preschool aged grandchildren, the beach is primarily a large sandbox & playground; as it did in the past with my children, my beach usage will flex as the grandchildren are more able to include more water & boating usage.	9/21/2015 10:59 AM
17	The cleanliness of the beach (garbage on beach) and restroom facility this year really turned me off to coming to the beach with my kids and we opted to go to other facilities with our free time. It may just have been the days we went were worse than others (beach was very busy) we did not go to the beach that often this season.	9/21/2015 9:12 AM
18	I enrolled my sons in a sailing course in Wilmette this summer because the Glencoe program was afternoons-only--a poor option for a two-income household.	9/21/2015 8:45 AM
19	Sand is rough and there are often flies that bite in the hot weather. My kids want to swim but they are 4and6 so I'm uncomfortable finding a safe area for them to go in	9/21/2015 7:43 AM
20	n/a	9/21/2015 7:16 AM
21	It's a beautiful beach. I was hoping to get there but never had the opportunity	9/21/2015 6:27 AM
22	The swimming area needs to be expanded or wading adults need to be allowed outside the swimming area at their own risk.	9/18/2015 6:18 AM
23	Sometimes I feel that things get a little crazy on the weekends. During the week it seems fine. Visitors on weekend at times are rude, loud, leave debris everywhere, and somewhat disrespectful towards others. Not sure what you can do about this. It just is not the family friendly environment that you are looking for on the weekends in Glencoe.	9/17/2015 1:19 PM

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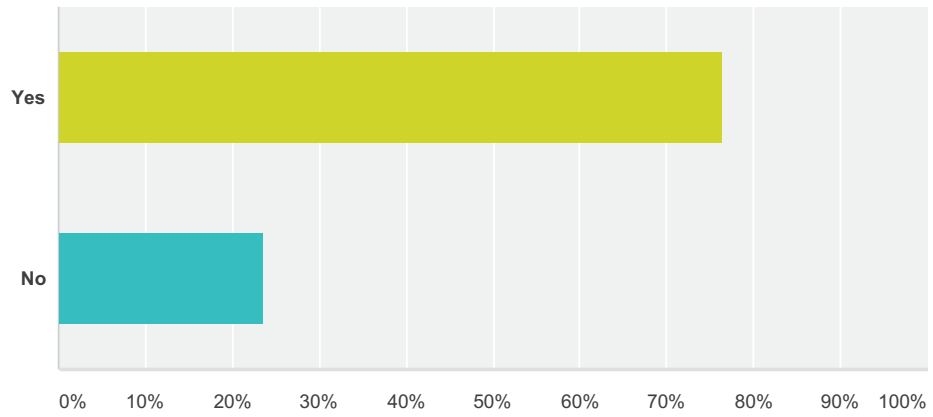
24	The beach is very rocky.	9/16/2015 8:42 PM
25	I was disappointed to learn that most of the umbrellas were broken by August. At that point there wasn't really anything to rent. It would be good if they were fixed our replaced even if it is the end of the Summer.	9/15/2015 8:47 PM
26	It would be nice if the kids play areas were more shaded, even if put a covered shade over them. The slides and playground equipment get so hot and then kids cant use it. Plus it would be nice to have a break from the sun.	9/15/2015 3:52 PM
27	Better sand would be nice, shipping it in like they do at north avenue beach.	9/15/2015 3:39 PM
28	I would love the residents of Glencoe to get there beach back!!! Every time I went there, maybe 10% of the people were from Glencoe. It was overly crowded without outsiders!!!! I talked to some. They all said it is an easy beach to come to , park and pay a daily fee!!!! YUCK!!!!	9/15/2015 1:15 PM
29	This is the first year we bought a pass. Hopefully the discounted beach pass will be available halfway through the summer next year. Otherwise I don't think I'll be able to buy a full price pass again next year unless we have that option.	9/15/2015 11:02 AM
30	The swim area is too small!	9/15/2015 10:04 AM
31	I'm very frustrated that we cannot hire more lifeguards to patrol our small beach. Im frustrated with the training of personnel where rentals are concerned. I feel sorry for the staff when the beach/water are so crowded they seemed like it was overwhelming to them.	9/15/2015 9:46 AM
32	It gets a little too busy for the rest of us when campers are there! They don't seem to be all that well supervised	9/15/2015 9:26 AM
33	Paddle boards are long way to walk	9/15/2015 9:10 AM
34	concessions are not good. the beach is one of glencoes best assests. it should be clean and repaired for every visit!	9/15/2015 9:01 AM
35	I am a senior. I think seniors should be free. I am sure there are not that many seniors that go to the beach. I have lived in Glencoe for 34 years. I paid my dues. Glencoe should give something back to us since we supported the Village so long.	9/15/2015 8:54 AM
36	I rented the trellis this season for my daughter's birthday and was very happy with the venue as well as the attentive staff member, she was very helpful. I wish that the trellis was available for rent at an earlier time like 1 or even 3 pm since it takes considerable time to vacate the area and set up for a party. Also having reduced rental pricing for pre/post season for trellis rental may yield more business. Overall very happy with the experience and hope that Northbrook and Glencoe residents continue the reciprocal benefits.	9/15/2015 8:49 AM
37	Yes! The rebuilding of the beach... The rocks are horrible. It's always been an issue but they are worse than ever. It's a big enough problem that a few people I know are going to buy the passes at Gilson beach next year. Why cant you use more sand and charge more for passes if necessary?also, taking away the sandbar in the swimming area was a big disappointment. Also, taking away the sandbar in the swimming area was a big disappointment. My family has been enjoying Glencoe beach since 1997 but the elimination of the sandbar and the addition of thousands of rocks on the coastline made this year much less enjoyable. I apologize for the negativity because Glencoe Beach is a great place and we're lucky to have it. Maybe nothing can be done about the sandbar (?) but please consider improving upon the rock situation. Thank you!	9/15/2015 8:41 AM
38	The courtesy cart seemed rarely available. One one trip never even saw it.	9/15/2015 8:27 AM
39	Should have parking for village residents only. Some perk for living in Glencoe. Food is way too expensive.	9/15/2015 8:27 AM
40	We paid the rental fee for a paddle board even though we never used the facility to keep our board because we use it elsewhere as well. I understand insurance costs for use of paddle boards, but think there should be a less expensive add-on for those who don't want a space or locker for storage. Especially since we are considering a second board -- the cost would be prohibitive and we'd end up coming at times when the beach is closed so as not to incur a fee.	9/15/2015 8:17 AM
41	We need to do better and we can do better if u look at beach we only use a fraction of the space why not look into with the new water treatment plant a pool on the far north side and pool deck. There is a great need for more pools new trier swim club is packed and not enough space surely there is a way to get one in on the beach. Also long term plan should include a boat harbor look at Gilson beach at least have a conversation about it. Why not a small landfill push the beach east use a portion of the bottom of the hill as parking and a pool it could be awesome. Again it should be discussed and considered u could easily put in pool and parking for less than 500k it would be beautiful maybe fitness center too	9/15/2015 8:06 AM
42	The beach is difficult to access for persons who are wheelchair bound and cannot take the cart. There are issues with staff allowing use of the handicapped parking on the beach. If a person if physically unable to ride the cart safely because of their disabilities then they need to be able to park below and not be hassled by park district staff. This has happened two summers in a row and makes going to the beach completely unenjoyable. Also, the park district should let people know that it has a beach wheelchair so that physically handicapped persons can get to the water. I have lived here since 2006 and only was told this last summer. It would be great if more Glencoe residents used the beach.	9/15/2015 8:02 AM

2015 Glencoe Beach Season Passholder Survey

43	no	9/15/2015 8:00 AM
44	Please make the swim area larger.	9/15/2015 7:54 AM
45	I would die to be able to swim laps, back and forth, somewhere along the beach.	9/15/2015 7:50 AM
46	<p>It is a beautiful beach. We are very fortunate to have such a wonderful facility in our community. My only concerns are that some of the non-resident guests might not share our values and concern for the safety of our children and the beach staff does not seem to actively address this. For example, the last time I visited the beach, a couple of kids and one adult were throwing rocks into the swimming area. It was not super busy, but there were a few swimmers in the water. I watched one kid hit another kid with a rock while his dad was right next to him. They did apologize profusely, but then the dad and kids continued to throw rocks into the swim area. The life guard on duty did nothing. In recent years I have been the victim of minor theft while at the beach (two years ago someone stole my shoes if you can believe it). Also, the parking situation on busy weekends is a bit of a disappointment. As a resident it seems like I should not have to park so far away due to all the non-resident guests. Usually we just ride bikes to avoid the parking hassle. I recognize we should share this facility with the greater community and the non-residents do bring in a lot of revenue, but there needs to be a balance so that this facility still remains a "Glencoe" facility with the character, safety and values we have for the Glencoe community. I am not saying get rid of the non-residents. I am saying that if we are going to market, promote and try to attract a larger audience, then we need to be really careful to make sure that we maintain the Glencoe character at the beach facility. It should always be a place where Glencoe families want to take their children and feel safe.</p>	9/15/2015 7:16 AM
47	<p>We love the beach... This year it seemed to be more rocky than in previous years?? Having visited other beached on the north shore I am just so surprised how many rocks we have. Is there any way to at least reduce that on the beach it's so painful to walk! Great summer though!!</p>	9/15/2015 7:02 AM
48	<p>We tried to rent a kayak on 2 different occasions. Once the kayaks were all rented out. The second time, the staff were too busy to get it out for us (that's what they told us) It's impossible to know if concessions will be open (sometimes if the weather is fair, they are closed). It would be nice if we could check in advance online</p>	9/15/2015 6:16 AM
49	<p>It is a glorious beach. So nice to sit and watch the action with the kids and families. Have you considered renting beach umbrellas?</p>	9/15/2015 6:14 AM
50	<p>If you couldn't already tell, I think you need to raise prices for non residents. I grew up in this town and never worried about seeing people in the water in their underwear. I played at the beach every weekend with my friends. It's time to keep the riff raff out and make it a local beach again.</p>	9/15/2015 6:07 AM
51	<p>Given how rocky the beach is, it seems unreasonable to have such a small and confined swim area.</p>	9/15/2015 12:18 AM

Q16 Are you a Glencoe resident?

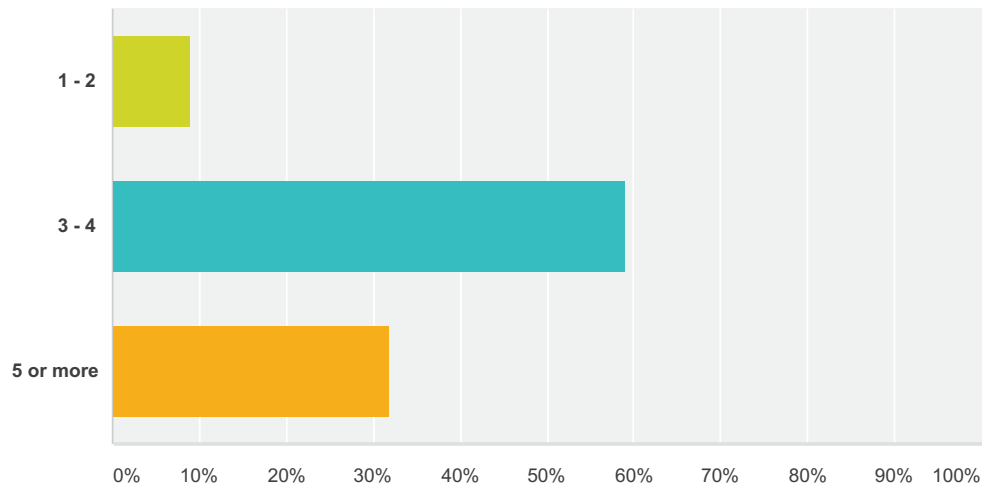
Answered: 144 Skipped: 5



Answer Choices	Responses	
Yes	76.39%	110
No	23.61%	34
Total		144

Q17 How many people reside in your household? (Please select one answer):

Answered: 144 Skipped: 5



Answer Choices	Responses
1 - 2	9.03% 13
3 - 4	59.03% 85
5 or more	31.94% 46
Total	144

Q18 If you would like to be included in the drawing to win a 2016 Glencoe Family Beach Pass, please include your contact information below.

Answered: 98 Skipped: 51

Answer Choices	Responses	
Name:	100.00%	98
Company:	0.00%	0
Address:	0.00%	0
Address 2:	0.00%	0
City/Town:	0.00%	0
State:	0.00%	0
ZIP:	0.00%	0
Country:	0.00%	0
Email Address:	100.00%	98
Phone Number:	97.96%	96

#	Name:	Date
1		9/30/2015 8:29 AM
2		9/29/2015 7:23 PM
3		9/29/2015 5:13 PM
4		9/29/2015 2:43 PM
5		9/29/2015 1:08 PM
6		9/29/2015 10:09 AM
7		9/29/2015 9:58 AM
8		9/29/2015 8:54 AM
9		9/29/2015 8:48 AM
10		9/29/2015 8:03 AM
11		9/29/2015 8:01 AM
12		9/29/2015 7:25 AM
13		9/29/2015 7:14 AM
14		9/29/2015 12:26 AM
15		9/25/2015 10:55 PM
16		9/22/2015 8:39 PM
17		9/22/2015 1:01 PM
18		9/21/2015 4:03 PM
19		9/21/2015 2:38 PM
20		9/21/2015 11:58 AM

2015 Glencoe Beach Season Passholder Survey

21	9/21/2015 11:49 AM
22	9/21/2015 11:41 AM
23	9/21/2015 11:36 AM
24	9/21/2015 11:27 AM
25	9/21/2015 11:00 AM
26	9/21/2015 9:12 AM
27	9/21/2015 8:45 AM
28	9/21/2015 8:45 AM
29	9/21/2015 8:40 AM
30	9/21/2015 8:24 AM
31	9/21/2015 7:43 AM
32	9/21/2015 7:35 AM
33	9/21/2015 7:18 AM
34	9/21/2015 7:17 AM
35	9/21/2015 7:16 AM
36	9/21/2015 7:13 AM
37	9/21/2015 6:41 AM
38	9/21/2015 6:21 AM
39	9/21/2015 6:07 AM
40	9/18/2015 6:18 AM
41	9/17/2015 4:39 PM
42	9/16/2015 10:23 PM
43	9/16/2015 8:42 PM
44	9/16/2015 5:06 PM
45	9/16/2015 11:28 AM
46	9/16/2015 9:03 AM
47	9/15/2015 8:51 PM
48	9/15/2015 8:47 PM
49	9/15/2015 8:34 PM
50	9/15/2015 7:51 PM
51	9/15/2015 4:18 PM
52	9/15/2015 4:09 PM
53	9/15/2015 3:59 PM
54	9/15/2015 3:39 PM
55	9/15/2015 12:22 PM
56	9/15/2015 11:02 AM
57	9/15/2015 11:00 AM
58	9/15/2015 10:56 AM
59	9/15/2015 10:04 AM
60	9/15/2015 9:46 AM
61	9/15/2015 9:45 AM

2015 Glencoe Beach Season Passholder Survey

62	9/15/2015 9:42 AM
63	9/15/2015 9:33 AM
64	9/15/2015 9:26 AM
65	9/15/2015 9:18 AM
66	9/15/2015 9:13 AM
67	9/15/2015 9:10 AM
68	9/15/2015 9:01 AM
69	9/15/2015 8:58 AM
70	9/15/2015 8:54 AM
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72	9/15/2015 8:41 AM
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87	9/15/2015 7:06 AM
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92	9/15/2015 6:14 AM
93	9/15/2015 5:48 AM
94	9/15/2015 5:31 AM
95	9/15/2015 1:43 AM
96	9/15/2015 12:28 AM
97	9/15/2015 12:05 AM
98	9/15/2015 12:05 AM
#	Date
#	Date

2015 Glencoe Beach Season Passholder Survey

#	Address 2:	Date
	There are no responses.	
#	City/Town:	Date
	There are no responses.	
#	State:	Date
	There are no responses.	
#	ZIP:	Date
	There are no responses.	
#	Country:	Date
	There are no responses.	
#	Email Address:	Date
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2		9/29/2015 7:23 PM
3		9/29/2015 5:13 PM
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9		9/29/2015 8:48 AM
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11		9/29/2015 8:01 AM
12		9/29/2015 7:25 AM
13		9/29/2015 7:14 AM
14		9/29/2015 12:26 AM
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22		9/21/2015 11:41 AM
23		9/21/2015 11:36 AM
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26		9/21/2015 9:12 AM
27		9/21/2015 8:45 AM
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29		9/21/2015 8:40 AM
30		9/21/2015 8:24 AM

2015 Glencoe Beach Season Passholder Survey

31	9/21/2015 7:43 AM
32	9/21/2015 7:35 AM
33	9/21/2015 7:18 AM
34	9/21/2015 7:17 AM
35	9/21/2015 7:16 AM
36	9/21/2015 7:13 AM
37	9/21/2015 6:41 AM
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62	9/15/2015 9:42 AM
63	9/15/2015 9:33 AM
64	9/15/2015 9:26 AM
65	9/15/2015 9:18 AM
66	9/15/2015 9:13 AM
67	9/15/2015 9:10 AM
68	9/15/2015 9:01 AM
69	9/15/2015 8:58 AM
70	9/15/2015 8:54 AM
71	9/15/2015 8:49 AM

2015 Glencoe Beach Season Passholder Survey

72	9/15/2015 8:41 AM
73	9/15/2015 8:38 AM
74	9/15/2015 8:33 AM
75	9/15/2015 8:27 AM
76	9/15/2015 8:27 AM
77	9/15/2015 8:20 AM
78	9/15/2015 8:17 AM
79	9/15/2015 8:02 AM
80	9/15/2015 8:02 AM
81	9/15/2015 8:00 AM
82	9/15/2015 7:54 AM
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91	9/15/2015 6:42 AM
92	9/15/2015 6:14 AM
93	9/15/2015 5:48 AM
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97	9/15/2015 12:05 AM
98	9/15/2015 12:05 AM
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6	9/29/2015 10:09 AM
7	9/29/2015 9:58 AM
8	9/29/2015 8:54 AM
9	9/29/2015 8:48 AM
10	9/29/2015 8:03 AM
11	9/29/2015 8:01 AM
12	9/29/2015 7:25 AM
13	9/29/2015 7:14 AM

2015 Glencoe Beach Season Passholder Survey

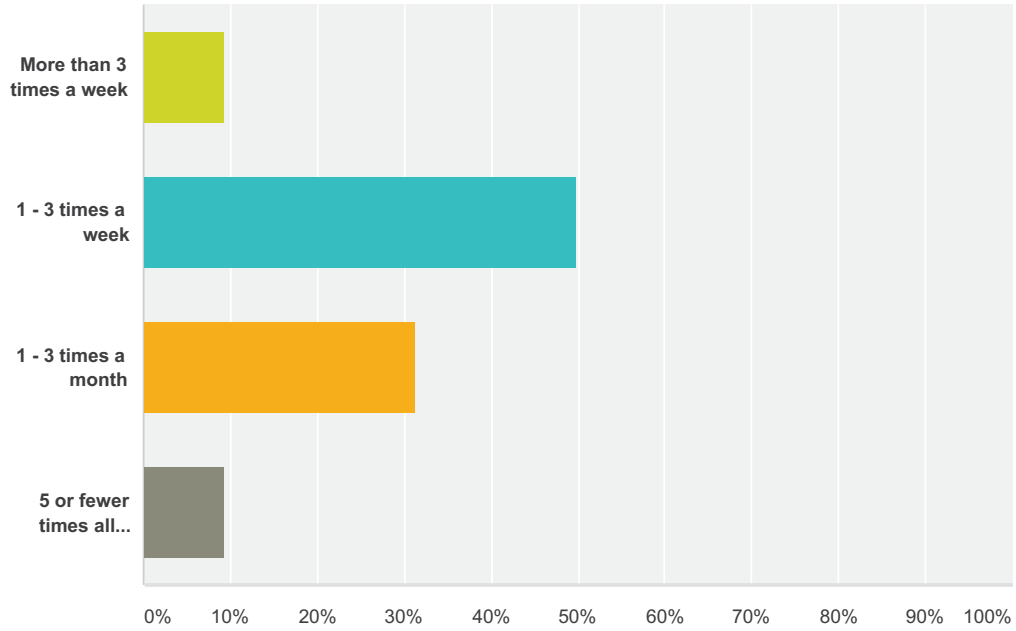
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51	9/15/2015 4:18 PM
52	9/15/2015 4:09 PM
53	9/15/2015 3:59 PM
54	9/15/2015 3:39 PM

2015 Glencoe Beach Season Passholder Survey

55	9/15/2015 12:22 PM
56	9/15/2015 11:02 AM
57	9/15/2015 11:00 AM
58	9/15/2015 10:56 AM
59	9/15/2015 10:04 AM
60	9/15/2015 9:46 AM
61	9/15/2015 9:45 AM
62	9/15/2015 9:42 AM
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83	9/15/2015 7:31 AM
84	9/15/2015 7:16 AM
85	9/15/2015 7:06 AM
86	9/15/2015 7:02 AM
87	9/15/2015 6:52 AM
88	9/15/2015 6:52 AM
89	9/15/2015 6:42 AM
90	9/15/2015 6:14 AM
91	9/15/2015 5:48 AM
92	9/15/2015 5:31 AM
93	9/15/2015 1:43 AM
94	9/15/2015 12:28 AM
95	9/15/2015 12:05 AM

Q1 How often did you (or a family member) go boating/sailing this year? Select one answer.

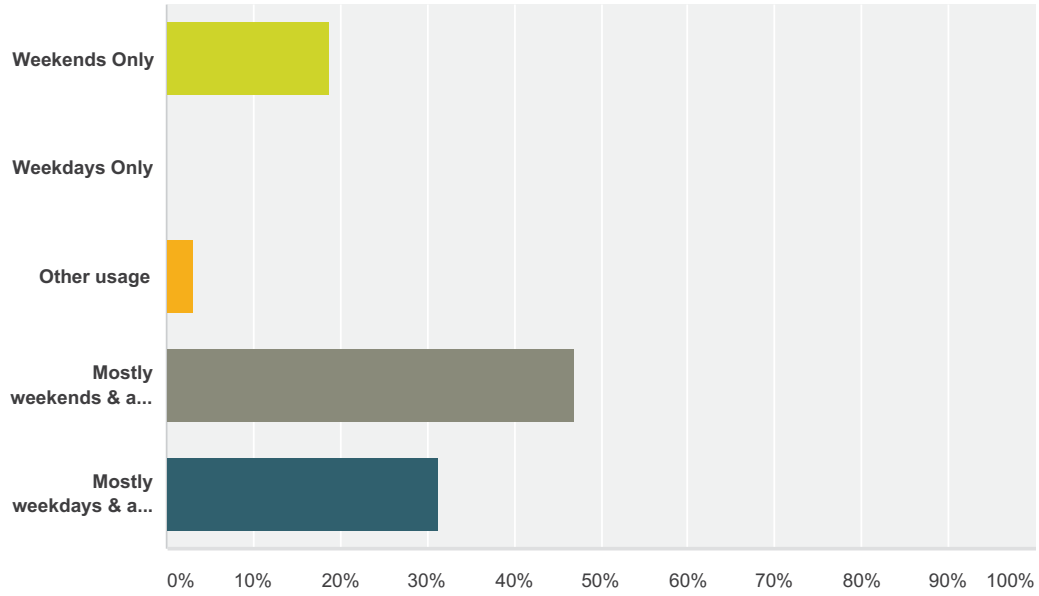
Answered: 32 Skipped: 0



Answer Choices	Responses
More than 3 times a week	9.38% 3
1 - 3 times a week	50.00% 16
1 - 3 times a month	31.25% 10
5 or fewer times all season	9.38% 3
Total	32

Q2 When did you typically go boating / sailing at the Glencoe Beach? Select one answer.

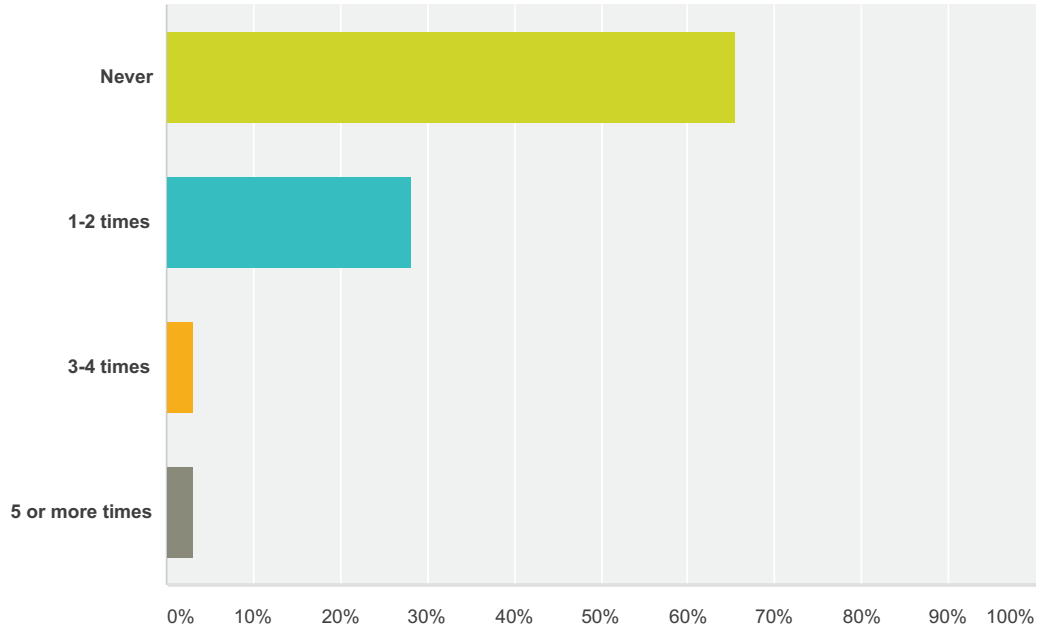
Answered: 32 Skipped: 0



Answer Choices	Responses	
Weekends Only	18.75%	6
Weekdays Only	0.00%	0
Other usage	3.13%	1
Mostly weekends & a couple of weekdays	46.88%	15
Mostly weekdays & a couple of weekends	31.25%	10
Total		32

Q3 How many times were you assisted or towed by one of our boater fleets? Select one answer.

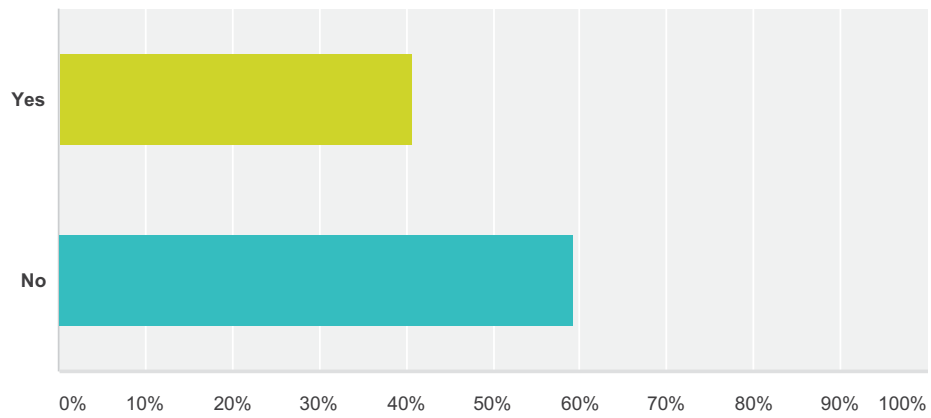
Answered: 32 Skipped: 0



Answer Choices	Responses	
Never	65.63%	21
1-2 times	28.13%	9
3-4 times	3.13%	1
5 or more times	3.13%	1
Total		32

Q4 Do you use a marine radio? Select one answer.

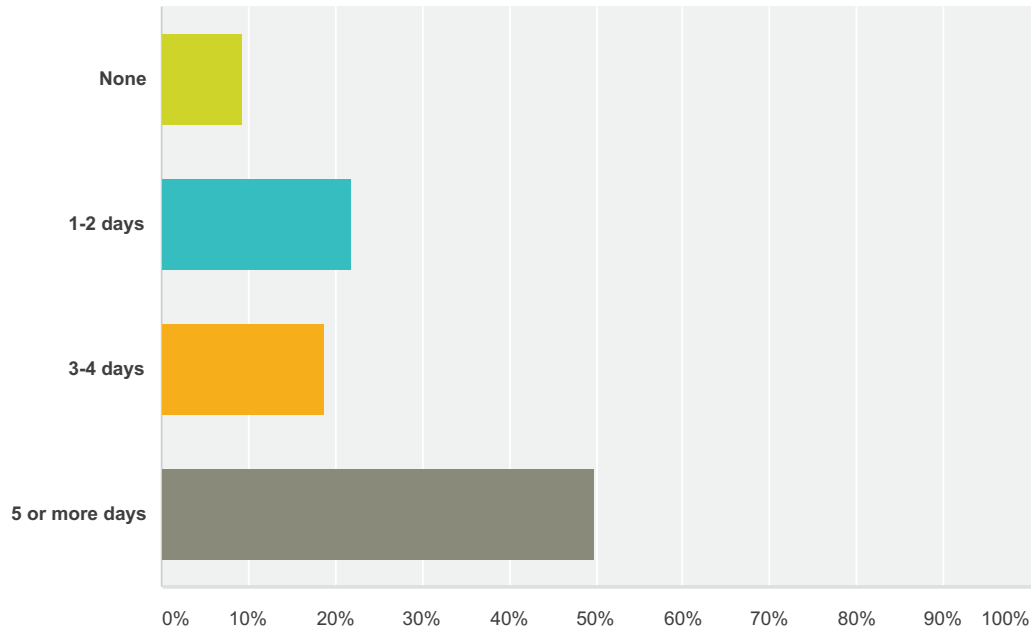
Answered: 32 Skipped: 0



Answer Choices	Responses	
Yes	40.63%	13
No	59.38%	19
Total		32

Q5 Our boating post-season is August 22-October 18. During the post-season, how many weekend days did you sail at Glencoe Beach?

Answered: 32 Skipped: 0

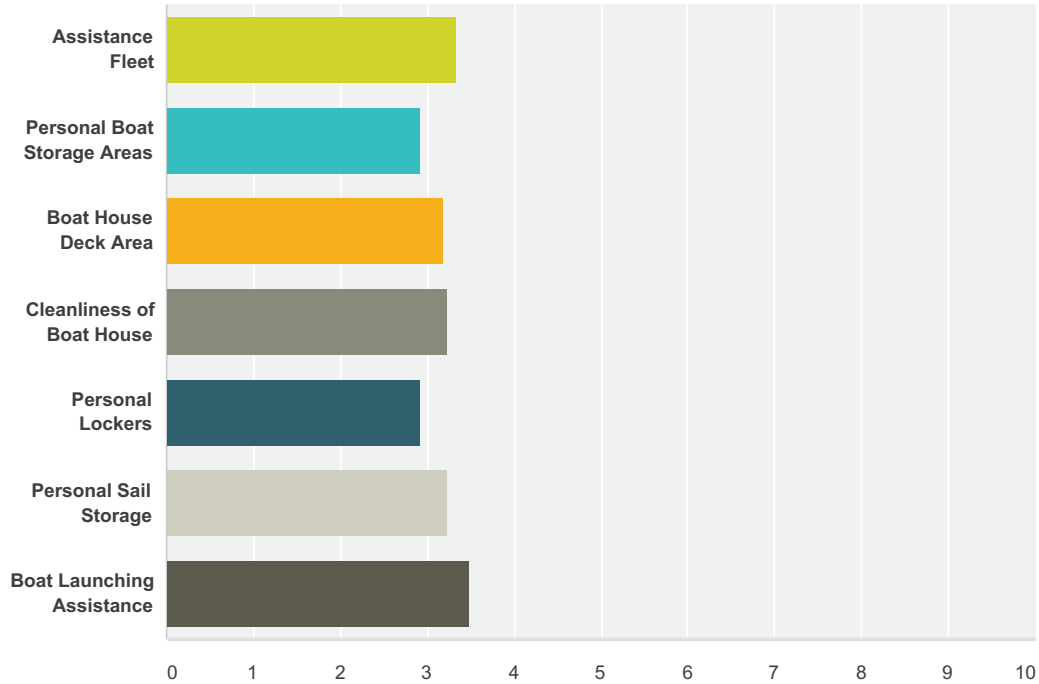


Answer Choices	Responses
None	9.38% 3
1-2 days	21.88% 7
3-4 days	18.75% 6
5 or more days	50.00% 16
Total	32

2015 Glencoe Boating Beach Survey

Q6 Please rate the following Glencoe Boating facilities/services. Select one response for each item.

Answered: 27 Skipped: 5



	Excellent	Good	Fair	Poor	N/A	Total	Weighted Average
Assistance Fleet	55.56% 15	14.81% 4	11.11% 3	7.41% 2	11.11% 3	27	3.33
Personal Boat Storage Areas	29.63% 8	40.74% 11	22.22% 6	7.41% 2	0.00% 0	27	2.93
Boat House Deck Area	26.92% 7	61.54% 16	7.69% 2	0.00% 0	3.85% 1	26	3.20
Cleanliness of Boat House	29.63% 8	59.26% 16	7.41% 2	0.00% 0	3.70% 1	27	3.23
Personal Lockers	29.63% 8	37.04% 10	22.22% 6	7.41% 2	3.70% 1	27	2.92
Personal Sail Storage	25.93% 7	44.44% 12	7.41% 2	0.00% 0	22.22% 6	27	3.24
Boat Launching Assistance	51.85% 14	44.44% 12	3.70% 1	0.00% 0	0.00% 0	27	3.48

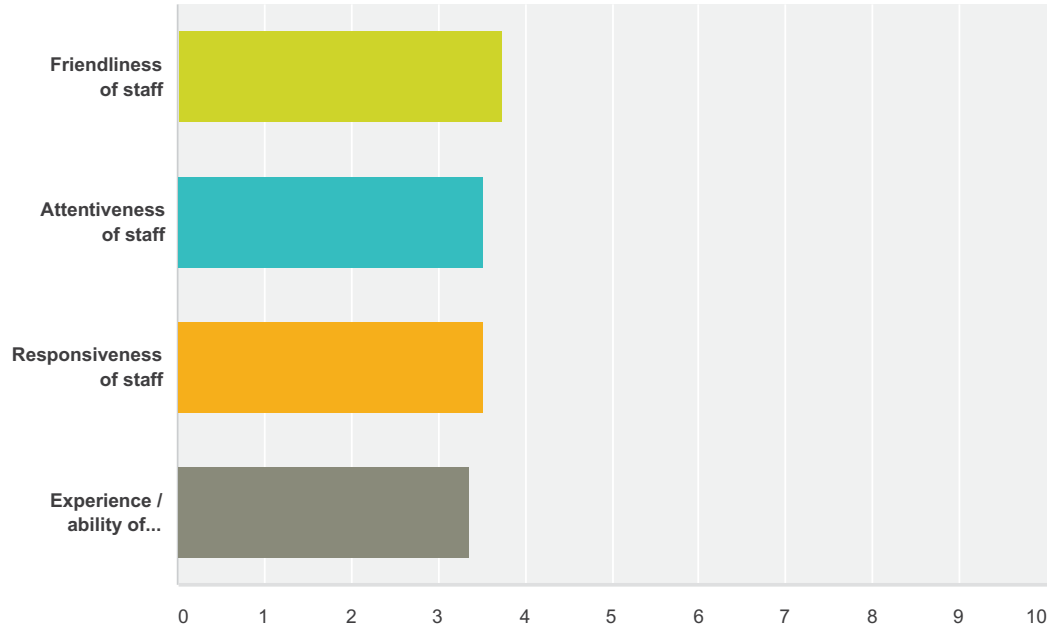
#	Additional Comments	Date
1	We need to repair the beach from erosion and the gully created by the ruptured storm drain	9/29/2015 8:22 AM
2	having staff on the south beach helped a lot. Lockers small!	9/22/2015 8:37 AM
3	Beach sand erosion an issue this year	9/22/2015 6:49 AM
4	Prefer Jetskis for assistance craft.	9/15/2015 9:07 PM

2015 Glencoe Boating Beach Survey

5	Much improved this season.	9/15/2015 8:46 PM
6	Need to rearrange boat spaces so it would not be necessary to move the boats closest to the water everytime there are high waves. Boats that are known to be unused for sailing should be moved back or placed in space that is the least accessible to the water. Maybe need to sacrifice some income from the beach by cutting back on the number of boat spaces so that boats don't have to be placed so close to the waters edge.	9/14/2015 11:20 AM
7	Deck and boardwalk not kept swept. ORV driven too aggressively.	9/14/2015 11:15 AM

Q7 When thinking about the boat house staff, including harbor masters, harbor guards, and management, please rate the following attributes. Select one response for each item.

Answered: 27 Skipped: 5

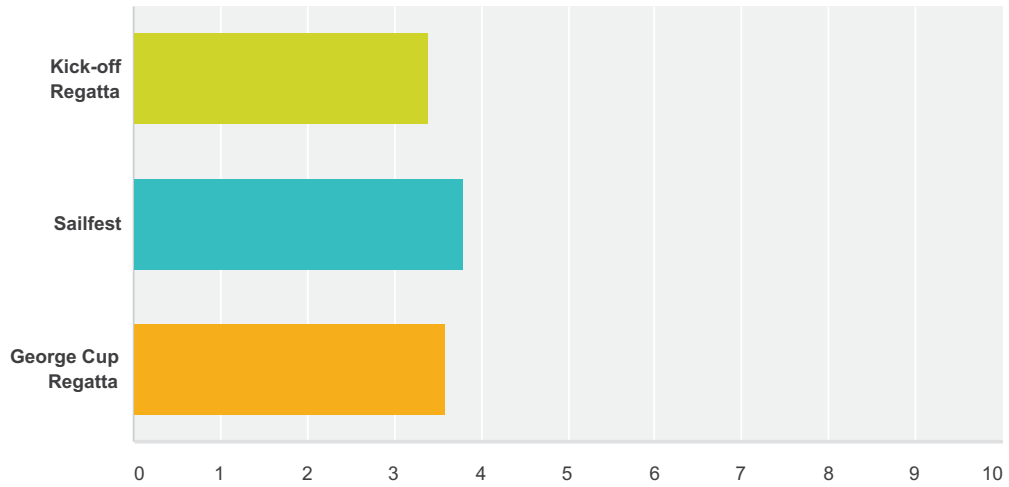


	Excellent	Good	Fair	Poor	Total	Weighted Average
Friendliness of staff	77.78% 21	18.52% 5	3.70% 1	0.00% 0	27	3.74
Attentiveness of staff	59.26% 16	33.33% 9	7.41% 2	0.00% 0	27	3.52
Responsiveness of staff	59.26% 16	33.33% 9	7.41% 2	0.00% 0	27	3.52
Experience / ability of staff	40.74% 11	55.56% 15	3.70% 1	0.00% 0	27	3.37

#	Additional Comments	Date
1	The team makes Glencoe Beach special. Thanks to everyone!	9/29/2015 8:22 AM
2	I found Dave Johnson lack of knowledge about boating and the desires of boaters a hindrance to the enjoyment of boating. He would have rescue service closed up due to weather.	9/29/2015 7:23 AM
3	the staff were great!	9/22/2015 8:37 AM
4	Top rating!	9/22/2015 6:49 AM
5	2015 was the best yet	9/15/2015 9:07 PM
6	They still need more training to anticipate needs.	9/15/2015 8:46 PM
7	This is the best year ever for resposiveness of staff. They were on the spot helpful and we appreate that very much.	9/14/2015 11:20 AM
8	New guys improved dramatically over summer.	9/14/2015 11:15 AM

Q8 Please rate the following services and events offered at the Boating Beach this season. If you did not attend a particular event, please select N/A. Select only one response for each item.

Answered: 27 Skipped: 5

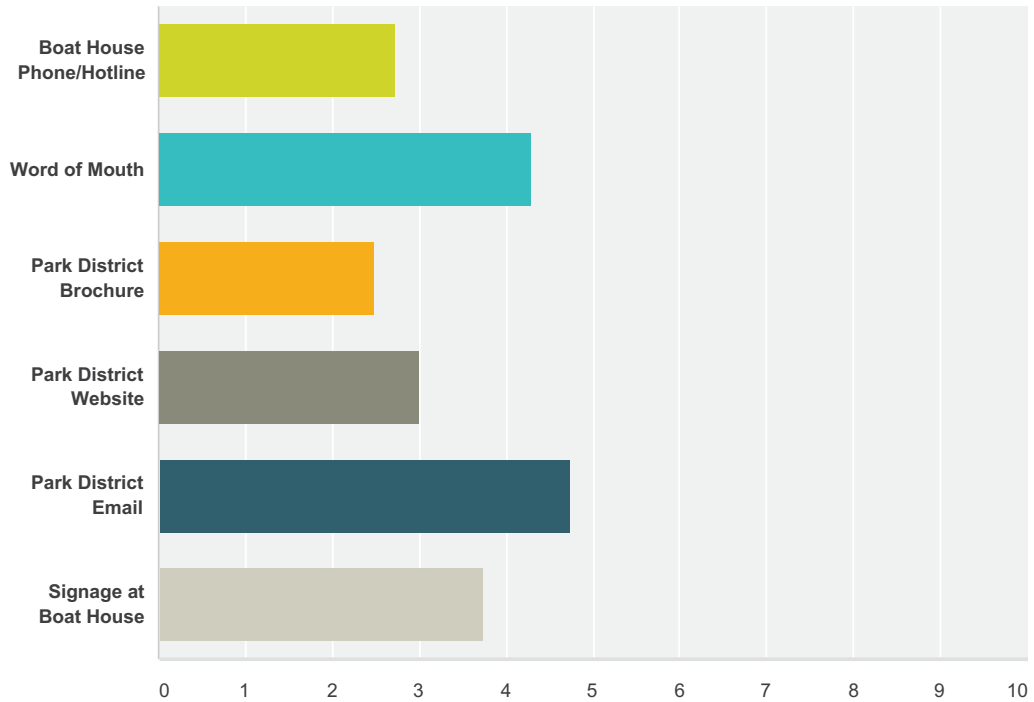


	Excellent	Good	Fair	Poor	N/A	Total	Weighted Average
Kick-off Regatta	11.11% 3	3.70% 1	3.70% 1	0.00% 0	81.48% 22	27	3.40
Sailfest	14.81% 4	3.70% 1	0.00% 0	0.00% 0	81.48% 22	27	3.80
George Cup Regatta	14.81% 4	0.00% 0	3.70% 1	0.00% 0	81.48% 22	27	3.60

#	Additional Comments	Date
1	Should be many more racing events	9/29/2015 8:41 AM
2	Sorry I didn't make it this year.	9/29/2015 8:22 AM
3	Did not participate	9/29/2015 7:23 AM
4	because of travel and other stuff I sailed a lot less than usual this year	9/22/2015 8:37 AM
5	Very professional	9/22/2015 6:49 AM
6	Not much wind for the races except for the last make up regatta so that was disappointing. Only the wind god could help with that. We pray to those gods for next years races	9/14/2015 11:20 AM

Q9 Please tell us how you stay informed about Glencoe Boating news, events, activities and daily conditions. Please rank in order, with 1 being your most common source of information and 6 being your least common source of information.

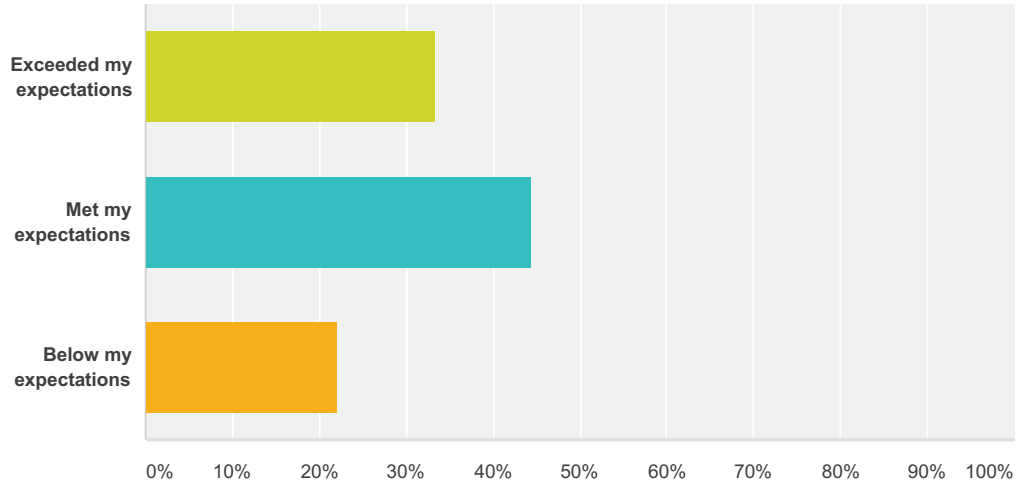
Answered: 27 Skipped: 5



	1	2	3	4	5	6	Total	Score
Boat House Phone/Hotline	7.41% 2	11.11% 3	18.52% 5	14.81% 4	7.41% 2	40.74% 11	27	2.74
Word of Mouth	40.74% 11	7.41% 2	11.11% 3	29.63% 8	3.70% 1	7.41% 2	27	4.30
Park District Brochure	0.00% 0	11.11% 3	7.41% 2	22.22% 6	37.04% 10	22.22% 6	27	2.48
Park District Website	11.11% 3	7.41% 2	18.52% 5	14.81% 4	29.63% 8	18.52% 5	27	3.00
Park District Email	33.33% 9	29.63% 8	25.93% 7	3.70% 1	3.70% 1	3.70% 1	27	4.74
Signage at Boat House	7.41% 2	33.33% 9	18.52% 5	14.81% 4	18.52% 5	7.41% 2	27	3.74

Q10 When thinking about the facilities, staff, and general environment, please rate your overall experience at the Glencoe Boating Beach during the 2015 season. Select one response.

Answered: 27 Skipped: 5

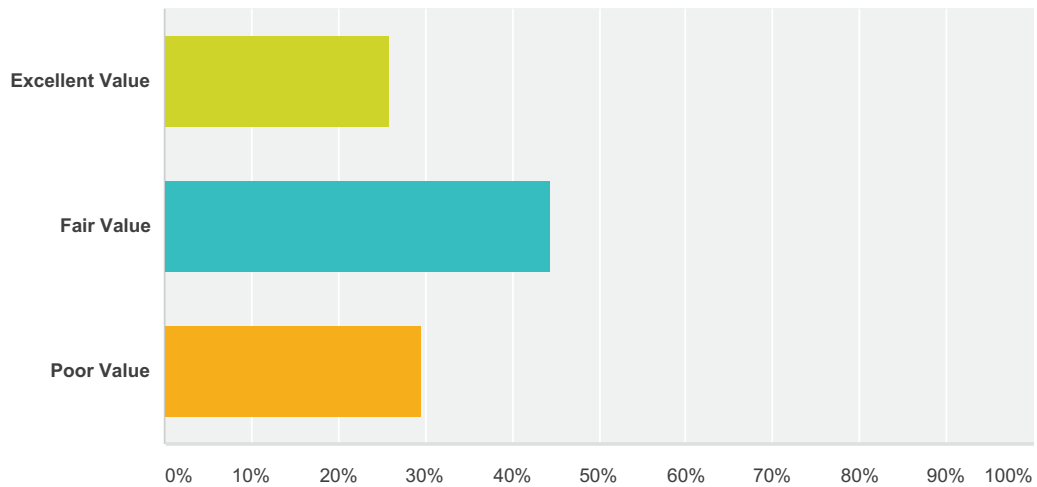


Answer Choices	Responses
Exceeded my expectations	33.33% 9
Met my expectations	44.44% 12
Below my expectations	22.22% 6
Total	27

#	Other (please specify)	Date
1	Based on lack of hours and black flagging, not staff	9/29/2015 7:25 AM
2	Rescue service greatly reduced this season.too many days cancelled due to weather unnecessarily	9/23/2015 9:43 PM
3	Season too short.	9/22/2015 11:46 AM
4	need more guard coverage on south beach	9/22/2015 8:38 AM
5	After last season my expectaions were low.	9/15/2015 8:47 PM
6	Exception being that my boat got moved several times due to high waves. I don't want to be first boat spot on waters edge next year.	9/14/2015 11:21 AM
7	Best staff in 6 years	9/14/2015 11:16 AM

Q11 Please rate the value of your 2015 boating fees. Select one response.

Answered: 27 Skipped: 5



Answer Choices	Responses
Excellent Value	25.93% 7
Fair Value	44.44% 12
Poor Value	29.63% 8
Total	27

#	Additional Comments	Date
1	But please do not increase them :-)	9/29/2015 8:23 AM
2	See above	9/23/2015 9:43 PM
3	mainly because of own schedule	9/22/2015 8:38 AM
4	Season was shorten again and fees went up!!!!	9/17/2015 10:00 PM
5	It's expensive	9/15/2015 9:07 PM

2015 Glencoe Boating Beach Survey

Q12 What area or service would you like to see improved in the future at the Boating Beach?

Answered: 27 Skipped: 5

#	Responses	Date
1	Racing opportunities each week.	9/29/2015 8:43 AM
2	I would like to see the beach repaired for next season.	9/29/2015 8:24 AM
3	none	9/29/2015 8:07 AM
4	Hours	9/29/2015 7:26 AM
5	n/a	9/25/2015 9:26 AM
6	Longer sailing season!!! Rescue should be provided on a daily basis through Labor Day. And yes contrary to the park district message there is available personnel to make this happen	9/23/2015 9:50 PM
7	Weekday staffing Mem Day to Labor Day	9/22/2015 11:47 AM
8	n/a	9/22/2015 10:24 AM
9	Keeping swimmers off south side boating area. Use of cones helps. Signage too. Also more guards especially on week ends.	9/22/2015 8:38 AM
10	No thoughts	9/22/2015 6:59 AM
11	Ribbed bottom fast rescue boat	9/22/2015 6:51 AM
12	Usually after sailing I need some help to reposition the Hobie Cat at my sand space. So I have to walk to the North beach every time to search for some kind volunteer. It would be great to have some personnel stationed at the South side too. Thanks in advance.	9/20/2015 8:47 PM
13	Grooming of boat beach will help. Provide rescue service 1 weekdays (it could be only 1pm to 5pm) until October.	9/17/2015 10:04 PM
14	Perhaps more consistent beach contouring- the early storms left quite a hill up to the boats	9/17/2015 9:34 PM
15	More weekday service in late August and September .	9/15/2015 9:08 PM
16	Paved deck from the bottom of the stairs to the patio area.	9/15/2015 8:54 PM
17	Very little improvement needed	9/15/2015 2:40 PM
18	4th of july open	9/15/2015 12:27 AM
19	storage	9/14/2015 6:37 PM
20	More room between rows for maneuvering boats. Got unintentionally reduced after big storm.Free time could be spent tossing large rocks back into water from beaching areas.	9/14/2015 12:24 PM
21	On south beach move all the boats back by eliminating the spaces close to the water that are in jeopardy of wave damage and creating another row of boats toward the swimming beach or find spaces elsewhere.. There is plenty of sun bathing beach area for that. This would also provide more space for boat rentals.	9/14/2015 11:28 AM
22	Better communication.	9/14/2015 9:20 AM
23	Unified boating beach	9/14/2015 9:07 AM
24	rescue equipment	9/14/2015 8:36 AM
25	Lockers should have built in shelves and hanging space and should be twice as large.	9/14/2015 8:19 AM
26	Would like to figure a way out to recover the boat spaces lost due to increased height of the lake	9/14/2015 6:29 AM
27	ability to have a storage spot on south side of the beach, flexibility of moving spots	9/14/2015 12:32 AM

2015 Glencoe Boating Beach Survey

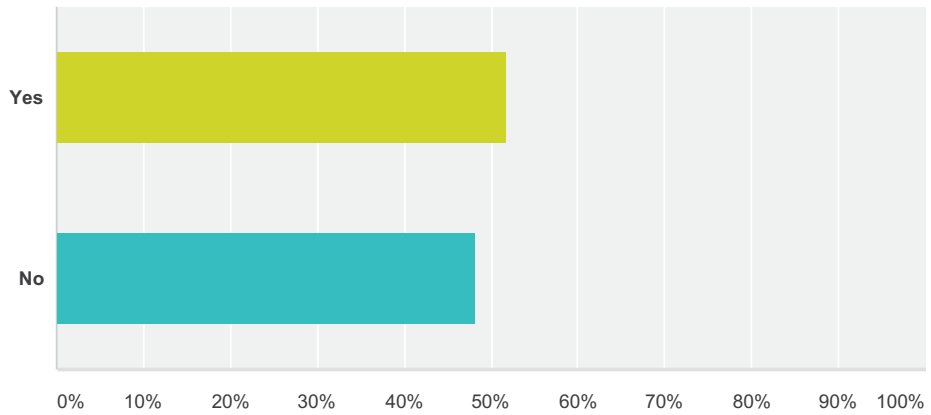
Q13 Please feel free to share any additional comments with us below.

Answered: 13 Skipped: 19

#	Responses	Date
1	Please include us in any upgrades. I enjoyed volunteering to repaint the lockers this year.	9/29/2015 8:24 AM
2	none	9/29/2015 8:07 AM
3	Get senior management that understands sailing.	9/29/2015 7:26 AM
4	Portapotties on South beach poorly maintained . This should not be blamed on the company who does the cleaning but should be blamed on poor management and oversight of the company. Staff on the beach side should reduce number of public announcements . It's disruptive and unnecessary	9/23/2015 9:50 PM
5	Season too short. If not 7 days a week after mid-August, how about 4 at least?	9/22/2015 8:38 AM
6	I am perplexed and feel ripped off by my first year storing a kayak at the beach. The entire season I had another kayak in my slip making getting my vessel on and out difficult and cumbersome. 4 weeks into the season I asked about removing it. I was told they would track down the owner and remove it. 7 weeks into the season I demanded it be removed. The staff promptly cut the lock and removed it in my presence. 2 weeks later the same kayak with a new lock was back in my slip and remained there the rest of the season. I feel a partial refund should be granted to me since I truly was just sharing a slip with an unknown person.	9/22/2015 6:59 AM
7	Nice job this year! Keep it up. Friday rescue in late August/early Sept is a important add as many boaters are on the water those Fridays.	9/22/2015 6:51 AM
8	do not allow dogs on the beach after the season!!!!	9/17/2015 10:04 PM
9	Most of my information about beach events is through Glencoe Boat Club.	9/15/2015 9:08 PM
10	If the lake level continues to rise the positioning of the boats should be addressed. Some are too close to the water.	9/15/2015 8:54 PM
11	I think the rack spaces should be cheaper	9/15/2015 12:27 AM
12	Guest passes would be a nice way to introduce new people to the boating beach.	9/14/2015 12:24 PM
13	Keep up the great work. The boating beach is a real gem--my favorite thing about living in the area!	9/14/2015 6:29 AM

Q14 Are you a resident of Glencoe?

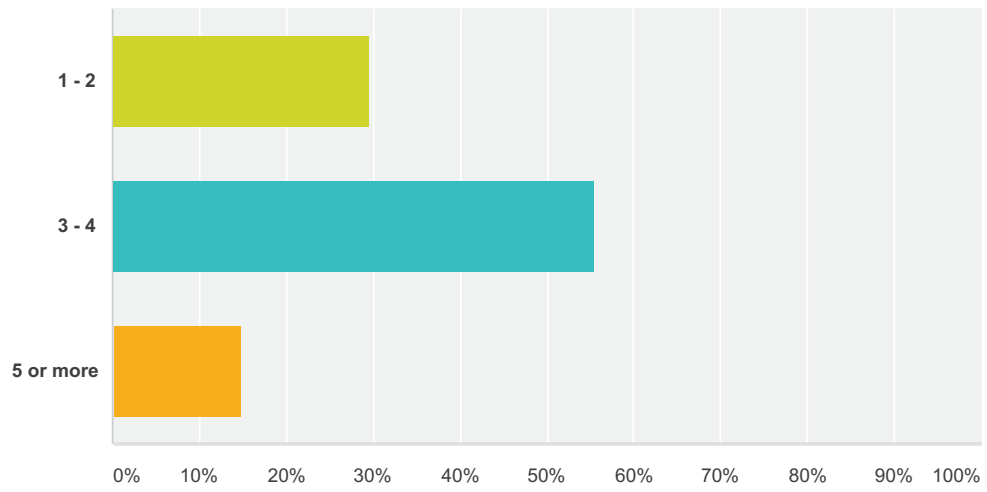
Answered: 27 Skipped: 5



Answer Choices	Responses
Yes	51.85% 14
No	48.15% 13
Total	27

Q15 How many people reside in your household? (Please select one answer)

Answered: 27 Skipped: 5



Answer Choices	Responses
1 - 2	29.63% 8
3 - 4	55.56% 15
5 or more	14.81% 4
Total	27

2015 Glencoe Boating Beach Survey

Q16 Personal information is optional, but is required to be included in the drawing for a \$50 gift certificate to West Marine.

Answered: 22 Skipped: 10

Answer Choices	Responses	
Name:	100.00%	22
Company:	0.00%	0
Address:	0.00%	0
Address 2:	0.00%	0
City/Town:	0.00%	0
State:	0.00%	0
ZIP:	0.00%	0
Country:	0.00%	0
Email Address:	95.45%	21
Phone Number:	90.91%	20

#	Name:	Date
1		9/29/2015 8:44 AM
2		9/29/2015 8:24 AM
3		9/25/2015 9:27 AM
4		9/23/2015 9:51 PM
5		9/22/2015 10:24 AM
6		9/22/2015 8:38 AM
7		9/22/2015 7:00 AM
8		9/20/2015 8:48 PM
9		9/17/2015 10:05 PM
10		9/17/2015 9:35 PM
11		9/15/2015 9:09 PM
12		9/15/2015 8:54 PM
13		9/15/2015 2:41 PM
14		9/15/2015 12:27 AM
15		9/14/2015 6:37 PM
16		9/14/2015 12:24 PM
17		9/14/2015 11:30 AM
18		9/14/2015 9:21 AM
19		9/14/2015 9:07 AM
20		9/14/2015 8:36 AM
21		9/14/2015 8:20 AM

2015 Glencoe Boating Beach Survey

22		9/14/2015 6:29 AM
#	Company:	Date
	There are no responses.	
#	Address:	Date
	There are no responses.	
#	Address 2:	Date
	There are no responses.	
#	City/Town:	Date
	There are no responses.	
#	State:	Date
	There are no responses.	
#	ZIP:	Date
	There are no responses.	
#	Country:	Date
	There are no responses.	
#	Email Address:	Date
1		9/29/2015 8:24 AM
2		9/25/2015 9:27 AM
3		9/23/2015 9:51 PM
4		9/22/2015 10:24 AM
5		9/22/2015 8:38 AM
6		9/22/2015 7:00 AM
7		9/20/2015 8:48 PM
8		9/17/2015 10:05 PM
9		9/17/2015 9:35 PM
10		9/15/2015 9:09 PM
11		9/15/2015 8:54 PM
12		9/15/2015 2:41 PM
13		9/15/2015 12:27 AM
14		9/14/2015 6:37 PM
15		9/14/2015 12:24 PM
16		9/14/2015 11:30 AM
17		9/14/2015 9:21 AM
18		9/14/2015 9:07 AM
19		9/14/2015 8:36 AM
20		9/14/2015 8:20 AM
21		9/14/2015 6:29 AM
#		Date
1		9/29/2015 8:24 AM
2		9/25/2015 9:27 AM
3		9/23/2015 9:51 PM

2015 Glencoe Boating Beach Survey

4	9/22/2015 10:24 AM
5	9/22/2015 8:38 AM
6	9/22/2015 7:00 AM
7	9/17/2015 10:05 PM
8	9/17/2015 9:35 PM
9	9/15/2015 9:09 PM
10	9/15/2015 8:54 PM
11	9/15/2015 2:41 PM
12	9/15/2015 12:27 AM
13	9/14/2015 6:37 PM
14	9/14/2015 12:24 PM
15	9/14/2015 11:30 AM
16	9/14/2015 9:21 AM
17	9/14/2015 9:07 AM
18	9/14/2015 8:36 AM
19	9/14/2015 8:20 AM
20	9/14/2015 6:29 AM



December 2, 2015

To: Dave Figgins, Director of Recreation & Facilities
From: Chris Leiner, Director of Parks & Maintenance

SUBJECT: Boating & Bathing Beach Maintenance/Upgrades

The Parks Department is planning several projects at the beaches next fiscal year. The following proposed projects are planned to be completed before the start of the summer season.

Bathing Beach:

1. Pier Railings: Staff has removed approximately 60% of the pier railings to sand blast and paint over the winter season. Weather permitting all the railings will be sandblasted and painted prior to the start of the summer beach season.
2. Shade Trellis: Staff will be making structural repairs to the large shade trellis adjacent to the bathhouse and will make minor repairs to the rental trellises as needed.
3. BBQ Grills: The charcoal grills adjacent to the shade trellises will be replaced.
4. Beach House: Staff will be constructing a wall inside the storage area to create a space for beach staff to take breaks and store personal items. The area will be partitioned to create maintenance/beach storage and a staff area.
5. Plastic Pier/Boardwalk Decking: Repairs will be made as needed in the select areas on the plastic boardwalk decking.
6. Sand: Additional sand will be added to help maintain the bathing beach.

Boating Beach:

1. Boat House: The boathouse will be painted to match the existing storage buildings and boater lockers.
2. Boat House: To improve sustainability, hand dryers will be added to the boat house bathrooms.
3. Plastic Pier/Boardwalk Decking: Repairs will be made as needed in the select areas on the plastic boardwalk decking.

4. Sand: Additional sand will be added to help maintain the boating beach.

Bluff/Retaining Walls:

1. Staff will be working to use grant money to do native plant restoration on select areas of the bluff.
2. Staff is also beginning the process of conducting a property assessment throughout the district that will aid in future capital projects including assessment of the bluff retaining walls and halfway house and stairs.